

2022 Results presentation



25th February 2023



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Financial performance





Annex Financial figures in detail

Financial performance Results overview

Highlights

- Banking business net revenues were significantly higher YoY reflecting the increase in Net interest income and, to a lesser extent, the increase in service revenues.
- Interest income increased 56.5% YoY for 4Q22 and 14.6% YoY for 2022.
- Performing lending volumes showed a positive evolution boosted by Institutional and Corporate banking segments.
- Customer funds were higher YoY including record net fund-takings in a particularly volatile environment.
- NPLs decreased vs 2021 reflecting the good financial health of households and businesses.
- 2022 Net income was 52.7% higher compared to 2021, returning to pre-covid levels.

Institutional	Consumer	Reduction	Record
& Corporate	finance new	in NPL	net fund-
lending	lending	ratio	takings
+6.4%	+11.5%	-48bp	EUR 2.6 bn
YoY	YoY	_{YoY}	in 2022
Net interest income	Banking business net revenues	Efficiency ratio	2022 Net income EUR 331 mn
+14.6%	+8.8%	48.3%	+52.7%
YoY	YoY	4Q22	



Financial performance Backdrop radiography

Deteriorating growth, wild inflation and high market volatility



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⁽¹⁾ Spanish National Statistics Institute for available data. Forecast based on Kutxabank's 2023 macro scenario.

Financial performance Kb' cover letter

Outstanding financial strength and sustainable business model





Contributing to economic and social development



Financial performance Channeling sustainable financing

- August 2021. Setting up of the Green Bond Framework, developed to align financing plans with the bank's strategic objectives in terms of sustainability.
- October 2021. Kutxabank launched its inaugural green bond, involving investors in the Entity's commitment to sustainability.
- After the one-year anniversary of the issuance the Entity has published the 2022 Green Bond report.
- The bank discloses environmental impacts achieved during the reporting period across the asset categories considered, with which it aims to contribute to the objectives related mainly to three SDGs and their targets: Affordable and Clean Energy (SDG 7), Sustainable Cities and Communities (SDG 11) and Climate Action (SDG 13).
- In 2022, new sustainable financing of EUR2.4bn was granted, reflecting a degree of compliance with internal targets of 1.6 times.

Green Bond report 2022⁽¹⁾

https://www.kutxabank.com/cs/Satellite/kutxabank/en/investor relations /fixed income/sustainable-financing

ASSET CATEGORIES RENEWABLE CLEAN GREEN TRANSPORT ENERGY BUILDINGS 13 HH •••• 13 ## ••• 13 III • • • • 100% 72-28% 100% Wind energy Hybrid Residential vs Develop.

ENVIRONMENTAL IMPACTS

Estimated impact during the reporting period from 14 October 2021 (date of issue of the bond) to 30 June 2022. Exercise carried out by Metroeconomica, an independent third party specialist in economic analysis and public policy (www.metroeconomica.com/en/home/) 141 4,689 Contributing 19.1 tCO2eq Energy emissions Savings: tCO2ea approximately GHG 67 MW of savings 22.2 Million KWh emissions wind power to the system savings



⁽¹⁾ Independent limited assurance report conducted by PwC.

Financial performance While strengthening Climate risk management

Different initiatives deployed to improve the management model for mitigating the impact of climate risks

CLIMATIC RISK STRESS TESTING FRAMEWORK



CLIMATE-RELATED DATA COLLECTION



EXPOSURE MEASUREMENT AND CARBON FOOTPRINT



MATERIALITY ANALYSIS AND RISK MAP



DECARBONIZATION TARGETS AND POLICY BY BUSINESS SECTORS

finició	n de las objetiv	os preliminares de	descarbonizaci	intermedios:			
sect	IOR/CARTERA	ESCENARIO DE REFERENCIA	ALCANCE DE EMISIONES	MÉTRICA	AÑO BASE 2021	08JETTV0 2090	% REDUCC (2021-203
A	Cartera Hipotecaria	NZE 2050 (IEA) y CRREM 1.5%C	1+2	ig 002/m2	22,717	20,445	-10%
赉	Energía	NZE 2050 ()EA) 1.5PC	1+2	kgC02eq/MWH	293	135	-30%
TL.	Oil & Gas	NZE 2050 (IEA) 1.5PC	1+2+3	Min t002eq	4,0	2,8	-30%

las canacidades de la Entidad y a los compromisos de sus contrapartes. No obstante, se trata de una primera aproximación, sujeta a cambios, que se irá complementando y sofisticando durante los próximos ejercicios

SUSTAINABLE FINANCING FRAMEWORKS

	Campanhas yangas	is para 1	
	Contraction of the second s		Encludes sociality programments, functionaries, 1 Expension for anymous a discussion bacterial Methoda scale is responsed advectarial Protection as anymous bacterial Protection as anymous bacterial Access a anymous haracterian Access a bacterian bacterian Access a bacterian bacterian Access a bacterian bacterian
r.	Conservación de la biodiversidaciónemetre o acualica		
	Conditive contentione (for again a test against interchanter)		
٠	Adaptación el cantilio climática, incluedos actemas de información o de atería temprana		
12	Productor, Includinglias y processis de praduction accessicionies un adaptados a la aconsteta conces		
11	Aprile a la monadata en dumantes de crista		



Publication of the entity's first climate report (TCFD)

in which it sets out its commitment to sustainability, and its strategy, organizational structure and procedures for climate risk management

Financial performance While strengthening Climate risk management

Intermediate decarbonisation targets Set The preliminary setting of interim decarbonisation targets for the financing portfolio allows Kutxabank to advance in its commitment to sustainability and in the deployment of strategies to mitigate potential climate and environmental risks to its business model.



Starting with the sectors with the greatest impact and where there is a public commitment to decarbonization by the counterparties, and including new sectors in the future as more information becomes available.

Interim decarbonisation targets by portfolio



- The Entity will put in place the necessary mechanisms to ensure compliance with the intermediate decarbonisation targets set and will continue to work on their development.
- Achievement of the targets set by the Entity is to a large extent subject to the fulfillment of the specific objectives of the counterparties. The Entity will closely monitor the commitments disclosed by the clients.
- As more information becomes available, the Entity will expand the definition of decarbonisation targets to more sectors.
- Specific clauses may be included to encourage clients to comply with their publicly announced decarbonisation targets.
- In addition, the Entity has approved an exclusion policy document.

Financial performance ESG risk management recognition

As of December 2022, Kutxabank received an ESG Risk Rating of 9.1 from Sustainalytics and was assessed to be at **NEGLIGIBLE risk** of experiencing material financial impacts from ESG factors.

Kutxabank's ESG Risk Rating places it **2nd** in the **Thrifts and Mortgages** assessed by Sustainalytics.

ESG Risk rating summary





9.1



Financial performance Digital transformation of the business model

Nearly 70% of the IT budget is dedicated to the Digital Agenda

Latest developments

Digital customers account for more than 85% of the Group's Margin

Intensification of **digital commercial actions**

Significant advances in Digital Mortgage project

Developing solutions and improving security

Remote management tools upgraded and boosted





Digital indicators



Financial performance 2022 results summary

income EUR**331**mn +**52.7%**

2022 Net

(EUR million)	FY22	FY22-FY21
Net interest income	640.7	14.6%
Net Fees+Ins. business	627.7	3.5%
Core banking business	1,268.4	8.8%
Equity method&Dividends&TI	116.3	91.6%
Other operating income (OOI)	-114.3	27.9%
Gross margin	1,270.4	11.7%
Operating expenses	-613.1	1.4%
Pre-provisioning profit	657.3	23.5%
Provisions	-232.3	-16.7%
Other income	32.2	-22.1%
Tax and others	-126.8	61.6%
Net income	330.5	52.7%

Net interest income was significantly higher YoY reflecting a prudent management focused on obtaining long-term value, which has made it possible to optimally capture interest rate repricing. This, together with the growth in Fees (+1.3%) and Insurance business (+11.1%) pushed Core Banking business by a 8.8%.

Mainly due to higher-than-expected contribution from equity investments

Primarily reflects the increase in the contribution to deposit guarantee funds

Contained increase in Operating expenses outperforming inflation substantially, leading to a **PPP growth of 23.5%**.

Although lower than previous year, the Group maintains a high level of prudent provisioning



Top-line results

Net interest income (NII)

EUR**641**mn +**14.6%** YoY



+15%

YoY

2022

Interest revenues YoY evolution (EUR million)

639

2020

610

2021

654

2019



Deposit beta and NII sensitivity

BASIC FEATURES OF THE DEPOSIT BASE

 \checkmark Mainly Retail deposit base with a very high level of transactionality \checkmark 49% of non-Retail deposits are operational

Conducting a highly conservative projection these are deposit beta considered for the internal NII guidance for the remaining period of the current strategic plan:



Highlights

- Strong increase in Interest revenues, which already reflects part of the Euribor repricing, leading the NII 46.7% higher QoQ for 4Q22.
- Financial expenses increased slightly although remaining at moderate levels.
- Positive outlook for the coming quarters due to optimal balance sheet positioning in the face of rate hikes and the remaining repricing to current rates yet to be completed for the whole portfolio.

±%

Top-line results

New loan production remains solid

Consumer loans +11.5%YoY

Point of sale Residential financing mortgages +8.0% EUR**3.2**bn YoY 2022

HIPOTECAS KUTXABANK

✓ Dynamic and flexible strategy for pricing adequacy.

✓ >80% of new mortgages are made with Premium and Premium Plus clients.

✓ Considerably higher penetration among mortgage customers.

Performing loan book YoY evolution (EUR billion)



Deposits continue to grow steadily

- Customer deposits were higher 4.0% YoY for 2022. with still low sensitivity to interest rates.
- Cash deposits represent more than 90% of the Customer deposit base at vear-end.
- Despite a particularly volatile environment Offbalance deposits still represent c.40% of total Customer funds after a record net fund-takings in 2022.
- According to the expected evolution for the Commercial gap LtD ratio might stand in the range of 90-95%.





100%

50%

0%



Top-line results

Income from Services & Insurance business

EUR**628**mn +3.5%



Total Services revenues distribution and recent performance



Driving activity with strategic segments

- Strengthening customer loyalty through our "OK" offering⁽²⁾.
- More than 25,000 new OK-Account customers in 2022, up to 59.5%.
- Focus on campaigns to attract the underage segment and maintenance of a market share of more than 50% among young people in the territories of origin.
- Launch of special attention measures for the elderly.
- Close to 50,000 customers with business accounts and promotion of new solutions: Bizum Negocios, Plazox, TicketBAI, etc..



Highlights

- Growth trend continues in Fees and income from Insurance business, reinforcing the revenue diversification structure.
- AuM contribution to Fees was penalized by market volatility and uncertainty.
- Kutxabank leads the sector in terms of Service revenues⁽¹⁾ (0.95% to Total assets).

⁽¹⁾ Including Net fees and revenues from the Insurance business through "Other operating income (OOI)".
⁽²⁾ "OK" account: account for customers with their salary or pension deposited directly with Kutxabank.

Top-line results



⁽¹⁾ Managed portfolios under discretionary portfolio agreements.

(2) Market share in investment fuds all across Spain for Kutxabank Gestión and Fineco, Kb's private banking specialised unit. Source: Inverco.

⁽³⁾ A specific pension product under Basque law.

Top-line results

Insurance business revenues

EUR**150**mn

+11.1%

YoY

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- Growing contribution of the Insurance business.
- More than 115,000 new policies have been commercialized during the year.
- Kutxabank Aseguradora, the insurance company with the best ROE.
- Renewal of the automobile insurance distribution agreement with Liberty for 10 years.

Premiums, new product	tion (YoY; %)	
	LIFE	+5%
	CONSUMER	+6%
1	DEATH	+21%
	COMPANIES	+9%



Financial performance Top-line results



Capex financing new **Personalized and specialized management** key to the profitability of our business model production +40%kutxabank kutxabank 10 k banka empresas Growth in the number of pertsonala Personal Banking customers banca personal New Working >16k capital financing MÁS DE 3.000 MILLONES PARA FINANCIACIÓN A PYMES +19% Y AUTÓNOMOS. 10 k 🌒 🤎 🚳 BANCA Off-balance resources over PERSONAL total customer funds PARTICIPAMOS EN GRANDES EMPRESAS Y PROYECTOS ESTRATÉGICOS **ESPECIALISTAS** Increase in the Gross 71% margin contribution⁽¹⁾ en soluciones financieras DE NUESTRO ENTORNO. para empresas +20% Financiación circulante, anticipo exportaciones financiación importaciones, avales v créditos documentarios. Increase in the Gross margin contribution +17% Doubtful loan stock reduction⁽¹⁾ ▼16% banca bersonal

Te escuchamos, te ayudamos.

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⁽¹⁾ Gross margin contribution and NPL reduction figures include both SMEs and Corporates business segments.

Top-line results

Core banking business

EUR**1,268**mn +8.8%

Highlights

- Banking business net revenues were significantly higher YoY reflecting the increase in Net interest income and, to a lesser extent, the increase in service revenues.
- The revenue diversification structure of the banking business continues to provide stability and soundness to the Group's results.







Other Income and Expenses

Equity method & Dividends

FUR**68**mn +16.4%

YoY



YoY

Other operating income (OOI) Regulatory charges have increased by 26.7% in the last 5 vears representing already >8% of the Core banking income



Revenues from the equity portfolio (EUR million) Equity method +16% Dividends YoY 66 65 58 2019 2020 2021 2022



New banking tax

- 4.8% on interest and commissions amount.
- Estimated aggregate impact of EUR120Mn (2023-2024). exceeding 15% of annual profit for each year.



Kb has filed an appeal against the order that develops the new bank levy, requesting the suspension of its execution.



±%

Costs

Operating expenses

EUR**613**mn +1.4%

Highlights

- After several years of significant cost reductions, expenses increased. Nevertheless, cost increase was in line with budget and, more importantly, well below inflation.
- Administrative expenses were EUR573.7mn, up 2.3% YoY for 2022, clearly reflecting a very contained evolution.

Operating costs YoY evolution (EUR million)







Financial performance Cost of risk

Credit risk impairments and other provisions

EUR**232**mn -**16.7%**

Total provisions & impairments YoY evolution (EUR million)



 FY22
 CocR

 Credit risk
 62.8
 CoCR

 Other provisions&cont.
 56.8
 ~13bp

 Impairments on RE assts
 112.8
 COTAL provisions
 232.3

Highlights

- A significant level of provisioning effort is maintained in the face of geopolitical risk and macroeconomic uncertainties.
- Total provisions for 2022 include write-downs on legacy acquired RE assets in order to keep reducing the already low NPE.



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Asset quality Stock of doubtful loans keeps decreasing

Despite the challenging context stock of doubtful loans keeps decreasing with still no sign of deterioration in any business segment







Puppy project

- Sale of a troubled asset portfolio of EUR235Mn (EUR170Mn doubtful) materialized in 3Q22.
- The disposal of non-performing assets was responsible for reducing the NPL ratio by 35bp.
- The estimated Impact on solvency was 15bp.



Asset quality No pressure in terms of new entries

Doubtful-loan stock evolution in the period 2019-2022 (EUR million) Stock Negative impacts Positive impacts Ξ× 1,316 1.071 917 WD⁽¹⁾ WD⁽¹⁾ 4021 4019 IN OUT 4020 IN OUT IN OUT

New entries remain subdued

The limited exposure to credit relief measures allows to be optimistic about its future development



▼50%

661

4022

WD⁽¹⁾

Well positioned for rate hikes

- The vast majority of new mortgages granted in the last 7-8 years are at fixed rates and have been hedged.
- New business focused on high or very high income customers.
- Most of the floating portfolio has a high seasoning meaning a lower interest burden on installments
- Interest rate parameters used in the credit risk approval process involve much more demanding levels than those currently in place







(1) WD: Write-downs.

Asset quality Healthy credit exposure through the loan book

Clear bias towards the household segment, dominated by the secured financing



Loans and advances by segments and stages. Risk migration in 2022.

No risk deterioration is observed. Coverage continues to increase.

	Т				T vs T-1								
	S1	S2	S3	Cov	S1	S2	S3	Cov					
Households	95%	4%	1%	69%	0.9%	• -0.4%	• -0.5%	• +16%					
Non-FIN Corporates	88%	9%	3%	164%	4.3%	• -3.3%	• -1.0%	• +33%					
o/w SME	76%	16%	8%	137%	7.2%	• -5.9%	• -1.4%	• +32%					
Public sector	100%	0%	0%	ns	0.1%	+0.1%	• -0.1%	-					
FIN Corporates	100%	0%	0%	ns	0.1%	• -0.1%	0.0%	-					





Distribution of the loan portfolio segments vs sector⁽¹⁾





⁽¹⁾ Sector average obtained from information published in the EBA-wide transparency exercise 2022.

Asset quality COVID-related aid and other relief measures

Lower relative position and better risk quality than the industry



Code of Good Practices

- Kutxabank is adhered to the Code of Good Practices for the viable restructuring of debts with mortgage guarantee on first residence, regulated by RDL 6/2012, of March 9, and to the Code of Good Practices for mortgage debtors at risk of vulnerability, regulated by RDL 19/2022, of November 22.
- Outstanding contracts subject to the first CGP at the sector level are already residual. Kutxabank's share of these transactions is less than 0.5%.
- As for the second type of PBC, the volume of applications for is very moderate for the time being.
- The average profile of the bank's customers is well above the thresholds envisaged in the initiative, so its impact is expected to be very limited.

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⁽¹⁾ Source: PwC. Data as of September 2022. Banking sector data includes 9 of the 10 significant banks in Spain.

Asset quality NPAs in detail

Very manageable portfolio size in relation to the existing high coverage and solvency levels, which also shows a clear positive evolution





Capital & Funding Capital remains at very high levels

CET1 Phased-in

17.6%

4Q22

Highlights

- After deducting the 60% pay-out, retained earnings contribute 44bp reflecting the increase in net income up to pre-covid levels.
- the significant impact of valuation adjustments in a volatile market environment is partially absorbed by the slight decrease in RWA.
- Fully-loaded CET1 stood at 17.2% in 4Q22.





Main impacts on capital (Phased-in; EUR mn)

	Impact vs4Q21	Impact (bp) vs4Q21	
Valuation adjustments	105	34.9	Ŷ
IFRS	64	21.2	v
Risk-weighted assets	272	90.1	Å
Total earnings	331	109.6	
o/w retained	132	43.8	à

Fully-loaded CET1 ratio 17.2%

Phased-in Leverage ratio 7.7% **RWA** calculation method: STANDARD 100%



Capital & Funding Liquidity risk management

TLTRO repayments

TLTRO maturity calendar

- Repayments will be made on the scheduled date of each borrowing.
- The bulk of the position matures in 2023.

	Repayment date	Amount (EUR bn)
TLTRO III.3 (03/2020)	03/2023	0.6
TLTRO III.4 (06/2020)	06/2023	4.9
TLTRO III.7 (03/2021)	03/2024	0.6

Capital market funding maturity profile (EUR million)



Bearable impact on ratios

- LCR will reflect a significant impact from current levels. However, the expected landing point after TLTRO borrowing repayment results sufficient vs the regulatory limit, standing also above the corporate target.
- NSFR has already absorbed most of the repayment effect.



LCR% evolution





Capital & Funding Funding plan

- Despite the repayment of most of the TLTRO in 2023, no additional funding needs other than those related to the management of MREL are estimated.
- In the baseline scenario, two transactions of bailinable debt instruments are projected; the first, already materialized at the beginning of 2023.

The transaction

Inaugural Senior Preferred transaction representing Kutxabank's 3rd bailinable debt issuance since 2019.

The transaction aimed to build a management buffer over the MREL.

The bond offered was single A rating by three rating agencies (Moody's, Fitch and DBRS), thanks to the protection that the bank's debt and capital buffers provide to investors in the event of resolution.

Format	Reset Rate Ordinary Senior Notes
Issue rating	A3/A-/AL by M/F/Dbrs
Ranking	Ordinary Senior Notes
Size	EUR500mn
Issue date	01/23/2023
Settlement	02/01/2023
Tenor	5NC4
Re-offer spread	110bp
Listing/Gov law	AIAF/Spanish law





MREL: current position⁽¹⁾ vs requirement

MREL strategy

- The Group will keep working on designing a MREL-management buffer consistent with its business model and risk profile which will involve raising the MREL to a certain level above the regulatory requirement.
- Although no subordination requirement applies, in the building blocks of MREL Kutxabank will seek to maintain at all times a level of subordination sufficient to provide the necessary support for the quality of the risk currently assumed by bondholders and depositors. The excess might be filled with senior preferred.

22.6%	I	-	I		2.5%	Current position o/w CET1 o/w SNP o/w SP Loss Absorption Amount Recapitalisation Amount RCA post adjustments 2022 MREL target 2024 MREL target Current excess vs MREL-22	Amount (EUR million) 6,765 5,265 1,000 500 2,751 2,751 2,512 5,708 6,010 1,057	% o/TREA 22.6% 17.6% 3.3% 1.7% 9.2% 9.2% 8.4% 19.1% 20.1% 3.5%
Current MREL	LAA-P1	LAA-P2	RCA (post adjust.)	CBR	Current buffer	Current excess vs Final target	755	2.5%

⁽¹⁾ Senior Preferred transaction executed in January 2023 is included in the MREL current position.



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Annex

Assets

Total assets EUR**67**bn 4Q22



Loans and advances 70.0%		EURbn	%
	Households	33.1	70%
	SME	2.7	6%
	Non-FIN Corporates	5.9	13%
	Public sector	5.2	11%
	FIN Corporates	0.5	1%
	TOTAL	47.3	100%



ALCO portfolio (4Q22)

				5.9	6.8		EURbn	%	50 020/ / ON 511 400	,			2.1	1.9	1.6			
		4.4	5.2	5.9		Govies	5.8	85%	ES 82% / Other EU 18%	0				1.1				
	4.0	4.4				SSA	0.3	4%			Average	Sensitivity					0.8	
		_				Covered	0.1	1%	Portfolio	EURbn	life (yr)	to bp				0.4	_	
						Corporate	0.3	4%	HTC&S	3.44	2.84	1.65				0.1		0.0
						Fin-unsec	0.4	6%	HTC	3.36	3.64	2.65				-		
Debt instruments	2018	2019	2020	2021	2022	TOTAL	6.8	100%	Blended	6.80	3.25	2.15	1yr	2-3yr	4-5yr	6-7yr	8-10yr	>10y
11.5%																		

Equity investments **2.3%**

Tangible assets 1.1%

Other assets 5.3%



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RoOCR 9.4%

4Q22

Annex Liabilities

Total assets EUR**67**bn 4Q22

9.3%						EURbn	%
Customer deposits					areholders' equity	5.8	94%
73.5%					p/w Capital	2.1	33%
1010/0		EURbn	%		p/w Reserves	3.7	60%
	Retail & SME	40.6	83%		her comprehensive income	e 0.4	6%
	Non-FIN Corporates	2.8	6%	M	inority interests	ns	ns
	Public sector	5.1	10%	To	tal Equity	6.2	100%
	FIN Corporates	0.5	1%				
	TOTAL	49.0	100%				
	Institutional funding (4Q2	22)		Institution - 1 fr			
	Institutional funding (4Q	22) EURbn 1.4	% 16%	Institutional fu	16%		
		EURbn		Institutional fu	-		
	Covered bonds	EURbn 1.4	16%	Institutional fu	16%		
	Covered bonds o/w multi-seller CB	EURbn 1.4 0.2	16% <i>2%</i>		16%		
	Covered bonds o/w multi-seller CB SNP	EURbn 1.4 0.2 1.0	16% <i>2%</i> 12%		16% 1% 12%		
DCM Funding	Covered bonds o/w multi-seller CB SNP ECB Funding	EURbn 1.4 0.2 1.0 6.2	16% <i>2%</i> 12% 71%		16% 1% 12%		
	Covered bonds o/w multi-seller CB SNP ECB Funding ABS	EURbn 1.4 0.2 1.0 6.2 0.1	16% 2% 12% 71% 1%	Total funding r	16% 1% 12%		
DCM Funding 3.7%	Covered bonds o/w multi-seller CB SNP ECB Funding ABS Subtotal Institutional	EURbn 1.4 0.2 1.0 6.2 0.1 8.7 5.6	16% 2% 12% 71% 1%	Total funding r	16% 1% 12%		

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Annex Key indicators

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	4Q22	4Q21	4Q22 vs 4Q21	3Q22	4Q22 vs 2Q22
ROE	5.67%	3.77%	190 bp	4.99%	68 bp
ROTE	6.10%	4.04%	205 bp	5.36%	74 bp
ROA	0.50%	0.33%	17 bp	0.44%	6 bp
RORWA	1.25%	0.71%	54 bp	0.96%	29 bp
Cost to Income	48.26%	53.20%	-494 bp	50.55%	-229 bp
LCR	233.48%	233.21%	27 bp	210.42%	2,307 bp
NSFR	133.55%	138.39%	-484 bp	135.61%	-206 bp
LtD	95.04%	100.62%	-558 bp	99.28%	-424 bp
# of customers	2,345,738	2,392,591	-2.0%	2,359,883	-0.6%
# of employees	5,023	5,205	-3.5%	5,028	-0.1%
# of branches	709	774	-8.4%	733	-3.3%
# of ATMs	1,491	1,595	-6.5%	1,523	-2.1%





Annex Solvency

	4Q22	4Q21	4Q22 vs 4Q21	3Q22	4Q22 vs 2Q22
Capital	2,060,0	2,060,0	0,0%	2,060,0	0,0%
Reserves	3,610,4	3,588,1	0,6%	3,615,0	-0,1%
Retained earnings	132,2	86,6	52,7%	100,2	32,0%
Prudential Coverage of NPE	-154,1	-152,7	0,9%	-108,6	41,8%
Minority interests	2,0	2,1	-4,1%	2,6	-23,4%
Valuation adjustments	456,1	561,3	-18,7%	369,2	23,5%
Intangible assets	-366,8	-354,8	3,4%	-361,2	1,5%
Deductions	-474,9	-455,7	4,2%	-505,6	-6,1%
CET I capital	5,264,8	5,335,0	-1,3%	5,171,5	1,8%
Tier I capital	5,264,8	5,335,0	-1,3%	5,171,5	1,8%
Total capital	5,264,8	5,335,0	-1,3%	5,171,5	1,8%
RWA	29,899,3	30,171,2	-0,9%	30,300,9	-1,3%
o/w Credit risk	27,490,9	27,908,9	-1,5%	28,022,4	-1,9%
CET I ratio	17,61%	17,68%	-7 bp	17,07%	54 bp
Tier I ratio	17,61%	17,68%	-7 bp	17,07%	54 bp
Total Capital ratio	17,61%	17,68%	-7 bp	17,07%	54 bp
Leverage ratio	7,71%	8,55%	-84 bp	7,78%	-7 bp
Pro-forma: CET I ratio fully loaded	17,21%	17,27%	-7 bp	16,69%	52 bp
Pro-forma: Total Capital fully loaded ratio	17,21%	17,27%	-7 bp	16,69%	52 bp
Pro-forma: Leverage fully loaded ratio	7,56%	8,36%	-81 bp	7,63%	-7 bp
MREL	20,95%	21,00%	-4 bp	20,37%	59 bp





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