



kutxabank

HSBC AAA Issuer and Investor Summit  
2024

# Fixed Income Investor Presentation

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# Kutxabank Group **overview**

## A singular case in the Spanish financial system

100% owned by three Banking Foundations promoting a firm sustainable approach to banking

Proceeds from Kb's profitability serve the long-term viability of the business by strengthening the bank's solvency...

...and boosting socially-cohesive and economically efficient projects

**Dividend distribution<sup>(1)</sup>**

**EUR1.6bn**  
since 2012

Solid and sustainable business model with a meaningful income diversification profile

Sustained growth only disrupted by the covid outbreak  
Net income (EUR million)



Remarkable financial strength

**CET1**  
Phased-in  
**18.0%**

Strong solvency based on 100% core capital and very healthy liquidity position even after completing the TLTRO exit strategy

Liquidity regulatory ratios

**LCR**  
**172%**  
23m12

**NSFR**  
**141%**  
23Q4

Outperforming asset quality and Low-risk profile

**P2R<sup>(2)</sup>**  
**1.2%**

#1 in Spain  
#3 all across Europe

Highly conservative risk standards and consistently prudent management policies reflected in one of the lowest capital requirements in Europe

Asset quality metrics

**NPL**  
**1.4%**  
Spanish lowest

**Cov<sup>(3)</sup>**  
**102%**  
Spanish highest

**Texas**  
**23%**  
Best-in-class

CET1 MDA distance **10.4%**  
Total capital MDA distance **6.3%**

<sup>(1)</sup> Kutxabank is the only bank whose dividends serve entirely for the purpose of carrying out activities and projects of the shareholders' respective Social work.

<sup>(2)</sup> P2R: supervisory Pillar II requirement assigned to Kutxabank Group according to the latest ECB's SREP (Supervisory Review and Evaluation Process) decision regarding capital requirements applicable from 1 January 2024 onwards.

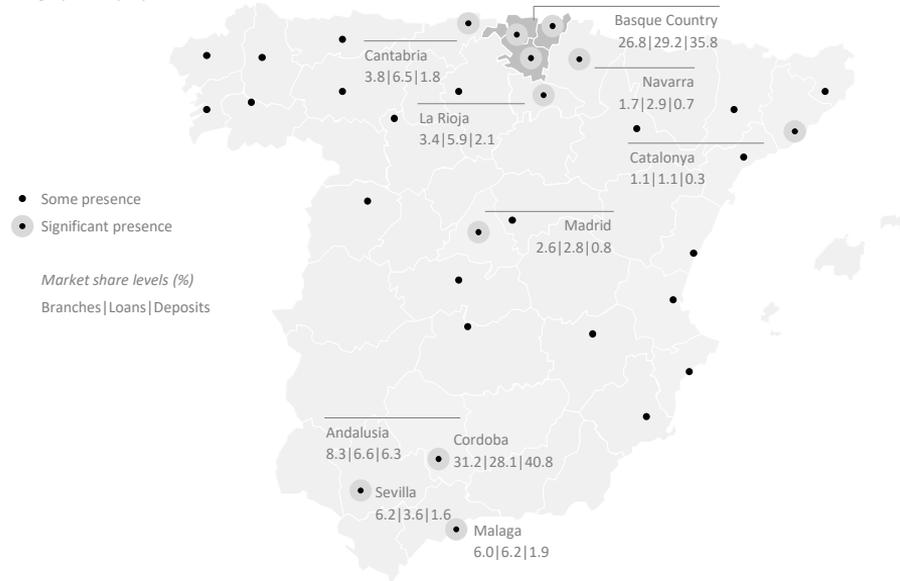
<sup>(3)</sup> Total coverage including prudential provisioning of NPE according to ECB calendar stands at 121%.

# Kutxabank Group **overview**

## Local customer proximity-oriented model



Geographic deployment



# Kutxabank Group **overview**

## Main figures

**kutxabank**  
 A unique corporate model that returns 100% of its profits to society

170 years creating economic and social value through a distinctive way of doing.

**Structural features**

Total assets (EURbn)	63.7
Customer loans (EURbn)	46.5
Customer funds (EURbn)	82.4
Turnover (EURbn)	129.6
Equity (EURbn)	6.0
Employees	5,053
Branches	685
Customers (million)	2.3
Digital customers (%)	63.2
ATMs	1,401

**Income statement**

Core revenues (EURbn)	1.8
Net attributable income (EURbn)	0.5
NII/TA (%)	1.81
Service fees/TA (%)	0.96

**KPIs/ KRIs**

Cost to Income	37.7
RoA	0.8
RoTE	9.3
RoOCR	14.5
NPL	1.39
Coverage	102.4
CET1 Phased-in   Fully-loaded	18.0   17.9
TC Phased-in   Fully-loaded	18.0   17.9
LR Phased-in   Fully-loaded	8.3   8.3
MREL   Requirement	23.0   20.2
LCR	172.3
NSFR	141.2
LtD	94.7

**Ratings<sup>(1)</sup>**  
 Moody's | Fitch | DBRS Sustainabilitys      A3 | A- | A  
 Negligible Risk



All data as of December 2023. Income statement figures and KPIs based on results refer to whole year 2023.  
<sup>(1)</sup> Credit rating for Senior unsecured debt instruments and Long Term Bank deposits.

# Kutxabank Group **overview**

## Balance sheet

Total assets

EUR **64**bn  
4Q23

Assets

Cash&CBs	<b>7.6%</b>	
Loans and advances	<b>73.0%</b>	
	EURbn	%
Households	31.8	68%
SME	2.7	6%
Non-FIN Corp	6.2	13%
Public sector	5.2	11%
FIN Corporates	0.5	1%
<b>TOTAL</b>	<b>46.5</b>	<b>100%</b>

Equity investments  
**2.5%**

Tangible assets  
**1.2%**

Debt instruments  
**10.5%**

Other assets  
**5.2%**

Liabilities

Equity	<b>10.2%</b>	
Customer deposits	<b>77.1%</b>	
	EURbn	%
Retail & SME	39.3	80%
Non-FIN Corp	3.5	7%
Public sector	5.3	11%
FIN Corporates	1.2	2%
<b>TOTAL</b>	<b>49.3</b>	<b>100%</b>

	EURbn	%
Shareholders' equity	6.0	92%
o/w Capital	2.1	32%
o/w Reserves	3.9	60%
Other comprehensive income	0.5	8%
Minority interests	ns	ns
<b>Total Equity</b>	<b>6.5</b>	<b>100%</b>

Institutional funding

	EURbn	%
Covered bonds	1.3	29%
o/w multi-seller CB	0.2	4%
SP/SNP	2.0	46%
ECB Funding	0.6	13%
CP	0.4	10%
ABS	0.1	2%
<b>Subtotal Institutional</b>	<b>4.4</b>	<b>100%</b>
Excess deposits on CBs	3.5	
<b>Net institutional funding</b>	<b>0.9</b>	
Pro-forma ECB net position	-2.9	



DCM Funding  
**6.2%**

ECB funding  
**0.9%**

Other liabilities  
**5.6%**

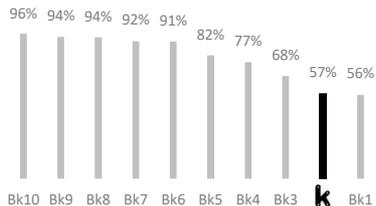


# Kutxabank Group **overview**

## ALCO portfolio

Following the recent sharp increase in market interest rates, banks could have suffered investment losses on their fixed income portfolios, especially with respect to its Hold to Maturity portfolios where such losses are not crystallized until the bonds are sold.

Weight of Kb's HTC portfolio is one of the lowest in the sector<sup>(1)</sup>, combining a moderate duration with a highly conservative credit profile



Therefore, Kb's unrecognized losses from the HTC portfolio are certainly modest

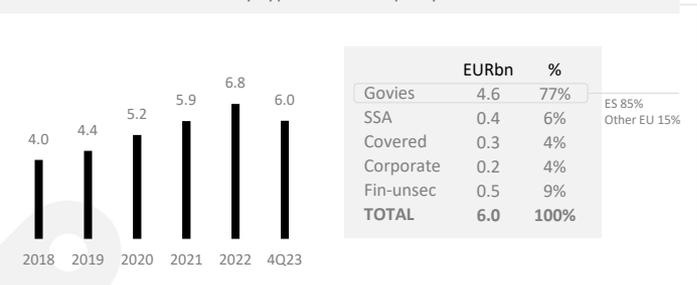
The smallest unrealized losses in the Spanish banking sector

Unrealised losses<sup>(2)</sup> to RWA  
**10bp**  
4Q23

ALCO portfolio size to CET1 capital  
**1.1x**  
4Q23

### ALCO portfolio (4Q23)

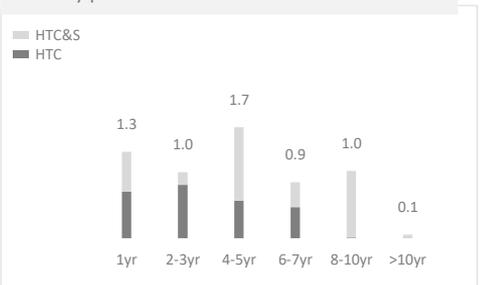
#### Evolution and breakdown by type of counterparty



#### Portfolio breakdown

Portfolio	Amount (EURbn)	WAL	Duration
HTC&S	2.57	2.69	1.54
HTC	3.38	5.07	3.77
<b>Blended</b>	<b>5.95</b>	<b>4.04</b>	<b>2.81</b>

#### Maturity profile



<sup>(1)</sup> Own elaborated based on data publicly disclosed by entities. Sample of banks: Santander, BBVA, Caixabank, B. Sabadell, Unicaja, Bankinter, Abanca, Ibercaja and Cajamar. Data as of September 2023 for all the sample including Kb.

<sup>(2)</sup> Without the tax effect, the estimated gross impact would be 13bp.

# Kutxabank Group **overview**

## Relative position

**Most solvent bank in Spain.**

Kutxabank stands out for consistently being the most solvent banking group in Spain. And it holds this position without bailouts or transfers of problematic assets, and without having raised capital or made use of internal levers to generate it.

Moreover, it also leads the rankings<sup>(1)</sup> in other areas

Kutxabank ranks Top 3 in all these metrics

**Balance sheet**

- Loans to TA
- Deposits to TA

**P&L**

- NII to Total assets (TA)
- Fees to TA
- Core revenues to TA
- Net income to TA

**Asset quality**

- NPL ratio
- NPL coverage
- NPE to TA
- Texas ratio
- CoCR

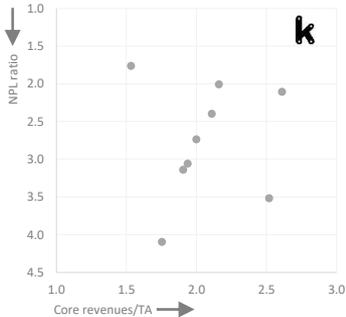
**Solvency**

- CET1
- Total capital
- Leverage ratio

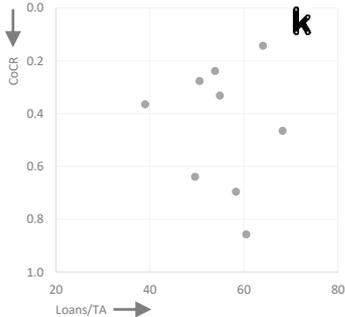
**Profitability**

- ROA
- Cost to income

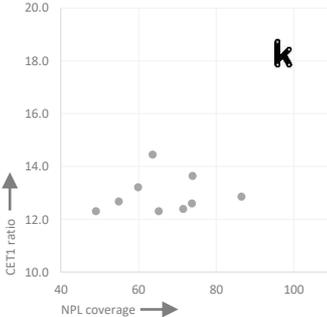
Core revenues/TA & NPL ratio



Loans/TA & CoCR



Capital (CET1 ratio) & NPL coverage



<sup>(1)</sup> Rankings are based on public information from the 10 significant banks in Spain directly supervised by the ECB. Data as of December 2023 except for Ibercaja (latest available data as of 3Q23).

# Kutxabank Group **overview**

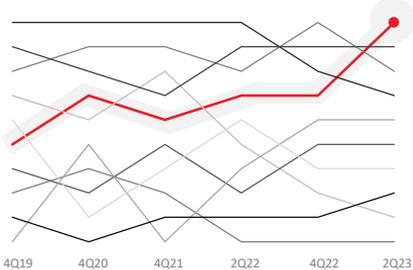
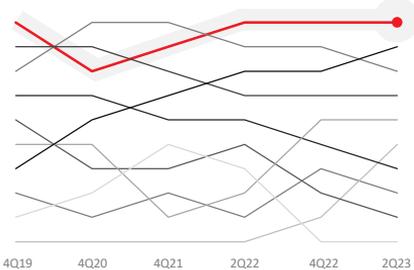
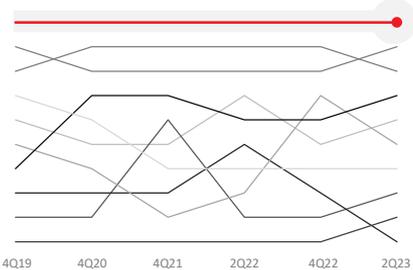
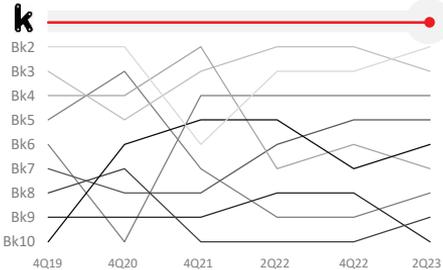
## 2023 EU-wide EBA Transparency Exercise

#1 by FL CET1%

#1 by Leverage%

#1 by NPL%

#1 by Efficiency%



Rankings are based on public information from the 10 significant banks in Spain directly supervised by the ECB.

# Kutxabank Group **overview**

## 2023 EU-wide Stress Test

**Outperforming asset quality and low risk profile.**

In the context of the SREP, the EBA and the ECB have developed a new STRESS TEST (ST) exercise in 2023 for significant European financial institutions

The EBA has conducted a ST on 70 banks (+20 vs 2021). In addition, the ECB has conducted the same exercise for smaller institutions (41)

Kutxabank falls within the scope of the EBA (granular publication of results through detailed transparency templates vs ECB scope with smaller data sets by ranges)

Additionally, in the context of the 2023 EU-wide ST, the EBA has carried out an additional analysis over the bonds portfolios held by financial entities

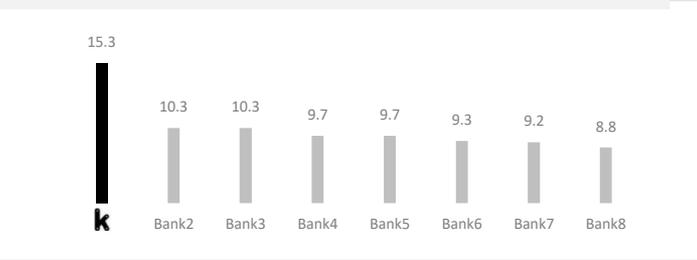
**Highest FL-CET1 in Spain**  
**15.3%**  
Adverse (2025)

The only entity exceeding the European average

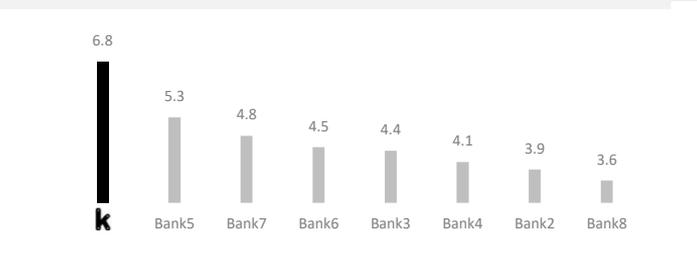
The most improved capital depletion vs 2021 exercise

The smallest unrealized losses in the debt portfolio among Spanish Entities<sup>(1)</sup>

Adverse scenario: CET1 *fully-loaded* 2025, Spanish banking sector



Adverse scenario: Leverage ratio *fully-loaded* 2025, Spanish banking sector



<sup>(1)</sup> This statement is based on the information that can be obtained from the standalone data collection exercise carried out by the ECB, together with the EBA, on the unrealized losses in banks' bond portfolios measured at amortised Cost. Its results are not part of the EBA/SSM EU-wide stress test.

# Kutxabank Group **overview**

## A model of economic, social and environmental sustainability

ESG criteria integrated into the mission, vision and values of an entity with a very solid, reliable and successful business model

Commitment to ESG is an integral part of our understanding of the banking business

### Mission



Kutxabank promotes a sustainable creation of economic and social value, through an advanced, innovative and high-quality financial offer

### Vision



**Reference commercial bank.**  
Being the main promoter of the financial ecosystem of its home markets



**Strong team.**  
Pride of belonging to a project committed to professional equality and development, competing to attract and retain local talent



**Trustworthy.**  
Thanks to the close and transparent relationship we have with our customers, our main stakeholder



**Socially responsible.**  
Commitment to maximise the positive economic, social and environmental impact of our activities

### Values



# Kutxabank Group **overview**

A model of economic, social and environmental sustainability

Commitment to ESG is an integral part of our understanding of the banking business



# Kutxabank Group **overview**

## Impact assessment: looking for the *optimal*

Expenses, investments, salaries, taxes, loans and credits... They all have an economic impact that generates wealth, but at the same time they also have an environmental impact. The *optimal* point is to achieve the *maximum economic impact with the minimum environmental impact*

Since 2018 Kb develops not only an **economic impact analysis** of its activity but also an **environmental impact assessment** of its corporate and lending activities

The study<sup>(1)</sup> also includes elasticity concepts to understand which sectors and investments are more efficient in terms of economic and environmental impact

Scope of application



**Outcome.**

In relative terms, Kutxabank’s corporate activity generates 0.15% of the Spanish GDP while causing less than 0.04% of the total environmental impact.

Lending activity supports 2.84% of the Spanish GDP, almost in line with the environmental impact, albeit focused on non-hazardous waste. The significance of the mortgage portfolio in the bank’s balance sheet makes the weight of permanent non-hazardous wastes –cement in housing- relevant.

	CO <sub>2</sub>				
tn/m3	GHGs	Other gases	Hazardous waste	Non-hazardous	Water
Corporate activity	82,486	1,298	1,127	45,810	7,573
o/w Direct	581	26	29	491	863
o/w Indirect/Induced	81,906	1,272	1,099	45,319	6,710
Financing activity	7,074,396	82,911	73,383	5,724,875	297,669
TOTAL	7,156,882	84,209	74,510	5,770,685	305,242
ENVIRONMENTAL IMPACT (YoY evolution) ↑	+11%	+14%	+12%	+2%	+23%
ENVIRONMENTAL IMPACT (YoY evolution) ↑↑	<b>GDP +23%</b>	<b>Employment +5%</b>	<b>Taxes +11%</b>		

Growth in lending activity implies an increase in our environmental impact. However, our **greatest economic impact increases bank's positive externalities.**

<sup>(1)</sup> Elaborated by the Economic Forecasting Center Association (CEPREDE).

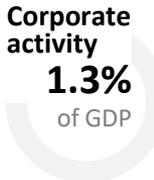
# Kutxabank Group **overview**

A model of economic, social and environmental sustainability

Highly committed to the economic, social and environmental development of its home territory, being the main promoter of the Basque financial ecosystem

Leading financial services institution in the Basque Country

## Contribution in the Basque Country through direct, indirect and induced impact



Contributing to the maintenance of 140,000 jobs

## Taxes

More than EUR220 million in taxes

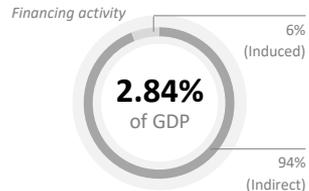
Helping to sustain more than EUR4bn of Basque Country's revenues<sup>(1)</sup>

## ...but also in Andalusia and Spain

being one of the relevant companies in generating and sustaining added value in the economy

### Impact on GDP.

Kutxabank generates the 0.15% of Spanish GDP, while helping to sustain a 2.84% of it. This percentage rises to 14% in its operating areas



### Taxes.

Standing out as one of the companies with the highest tax contribution  
More than EUR480 million in taxes  
Helping to support more than EUR15bn of the total Spanish tax collection

<sup>(1)</sup> The Basque Government, through the regional governments of the Historical Territories, has the authority and competence to regulate, establish and manage the tax system within its territory.

# Kutxabank Group **overview**

## With a well-developed ESG governance framework

### List of manuals and policies on ESG-related subjects

Sustainability Policy	Data protection policies
Sustainability Plan	Ethical Whistleblowing Channel
CSR Code	Adverse Impact Policy for Investment Decisions
Environmental policy	Code of Conduct
Sustainability Risk Policy in the area of customer service provision	Language policy
Sector Policy	General Conflict of Interest Policy
Risk Appetite Framework	Outsourcing of Services and Functions Policy
Internal Governance Framework for Risk Management	Governance and Product Oversight Policy
Green Bond Framework	Internal Code of Conduct in the Securities Market Scope
Internal Climate Stress Testing Framework	Policy on the Provision of Banking Services
Sustainable Financing Framework	Prevention of money laundering and terrorist financing framework
Corporate Framework for Remuneration Policy	Fiscal strategy
Occupational risk prevention plan	
Training plan	
Equality plan	
Policy on representation target for the underrepresented sex on the Board of Directors	
Competence assessment process	

### Public disclosure.

Kutxabank has published its CSR report since its origins, as did the savings banks –bbk, kutxa and Vital- before it.

This publication, which has been voluntary for years, verified by an independent expert and carried out under GRI Standards, has now become a legal requirement.

Its content provides details of the environmental impact of Kutxabank's activity.

From 2022 Kutxabank also publishes the Climate Report (TCFD) in which the company reflects out its commitment to Sustainability, and its strategy, organizational structure and procedures for climate risk management.



# Kutxabank Group **overview**

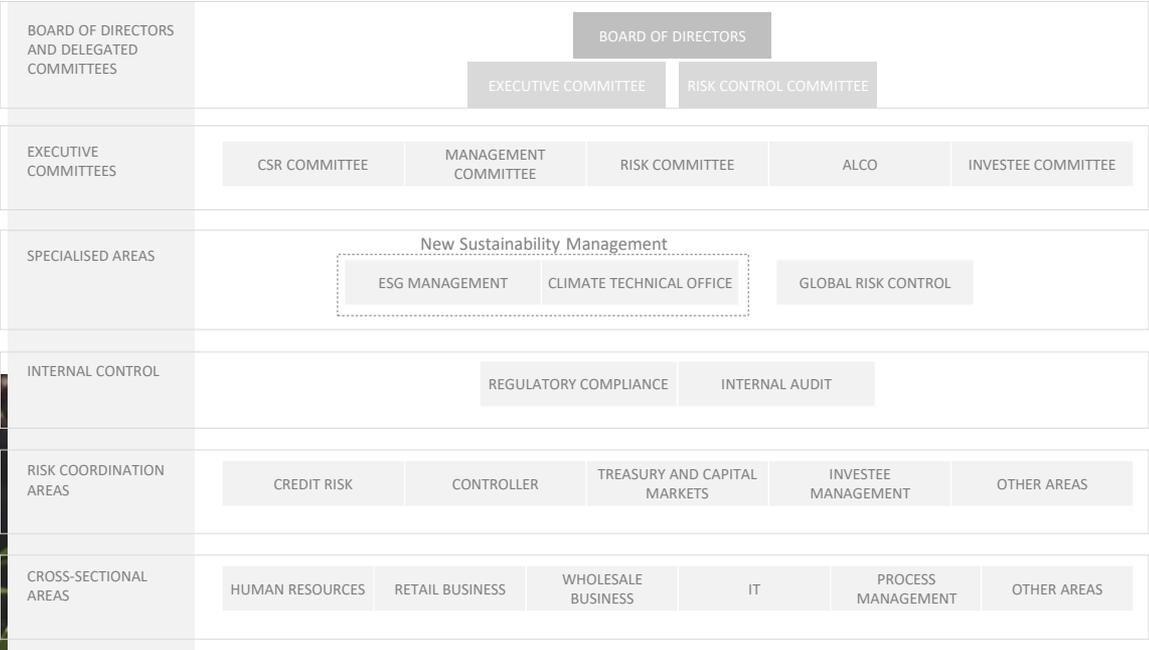
And a well-defined governance and organizational structure

## A new Sustainability Management in the core of the organizational structure

Since 2021, variable remuneration applied to senior management is linked to the promotion of ESG actions



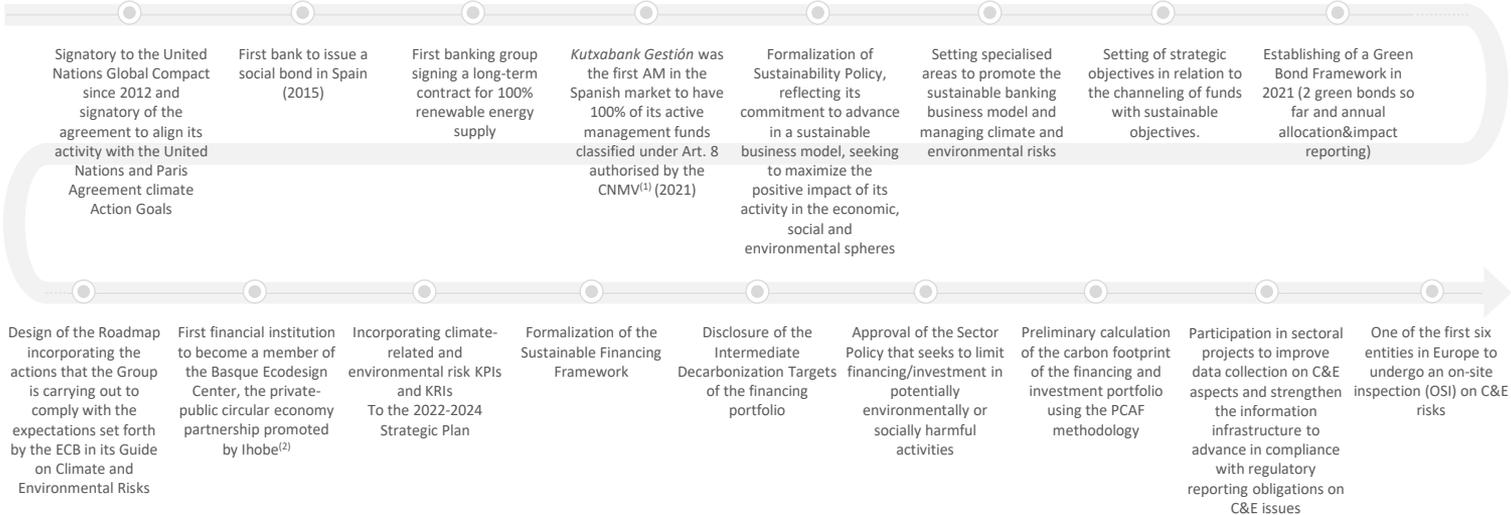
Likewise, a complementary long-term variable remuneration plan has also been approved, which is linked to the evolution of the company's value in a multi-year framework, thus aligning it with the interests of shareholders in the medium



# Kutxabank Group **overview**

## Progress in Sustainability

The Group has advanced in its Sustainable Banking model, being pioneer in different aspects related to Sustainability and ESG factors



<sup>(1)</sup> CNMV: *Comisión Nacional del Mercado de Valores* (the National Securities Market Commission) is the body responsible for the supervision and inspection of Spanish securities markets and the activity of all those involved in them.  
<sup>(2)</sup> Ihobe: Public Environmental Management Company of the Basque Government.

# Kutxabank Group **overview**

## Main lines of action in the ESG area

Main lines of action included in the 2022-24 Strategic Plan



- Reduction of corporate environmental impact and that of the credit and investment portfolio
- Measuring impact and setting transition targets
- Climate Risk Roadmap and Stress Testing
- Deployment of climate taxonomy and reporting



- Equality and work-life balance
- Inclusion and financial education
- Corporate volunteering
- Entrepreneurship
- Supplier selection based on ESG criteria and *Km0* localization
- Language management



- Management of under-represented gender presence
- Strengthening of the ESG Governance framework

# Kutxabank Group **overview**

## 2024 *big targets*

**Channelling Sustainable financing**

**EUR5bn**  
2022-24

Maintaining positive carbon footprint

**Investment Funds under SRI criteria**

**100%**

Sustainable Action Framework Development

**Net Zero 2050 commitment**

Transitional targets set

Maintaining a balanced economic and environmental impact

**kutxabank**

Ambitious goals to make a decisive contribution to a transition towards a more sustainable model

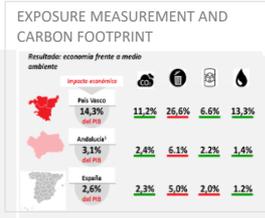


# Kutxabank Group **overview**

## Specific climate initiatives deployed under the plan

- 1 Synthetic indicators of C&E risks
- 2 Performance of the ECB Climate Stress Test
- 3 Calculation of the company's own and financed Carbon Footprint
- 4 Measurement of the level of sustainability of the balance sheet and definition of the sectoral heat map
- 5 Progress on taxonomy and regulatory climate reporting
- 6 Capture of climate data (EPC, physical risks, ESG rating of companies, etc.)
- 7 Pilots with independent experts to measure prospective physical risks in different science-based scenarios up to 2100 and their impact on PD and LGD
- 8 Progress on the C&E risk roadmap and training for all staff

## Initiatives to improve the management model for mitigating the impact of climate risks

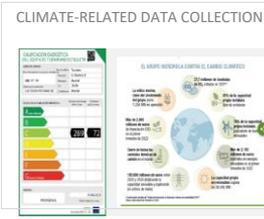


DECARBONIZATION TARGETS AND POLICY BY BUSINESS SECTOR

El análisis de escenarios basados en la ciencia y el compromiso de nuestras contrapartes nos permiten fijar objetivos intermedios

Definición de los objetivos preferenciales de descarbonización intermedios:

SECTOR / CONTRAPARTE	ACORDADO DE INICIATIVA	ACORDADO DE INICIATIVA	SECTOR	ALGO MÁS	OBJETIVO	VALOR	VALOR OBJETIVO
Comercio	NET ZERO	NET ZERO	100	100	100	100	100%
Financiero	NET ZERO	NET ZERO	100	100	100	100	100%
OTRO	NET ZERO	NET ZERO	100	100	100	100	100%



MATERIALITY ANALYSIS AND RISK MAP

| Impacto de las actividades |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| REDES OPERATIVAS           |
| REDES OPERATIVAS           |
| REDES OPERATIVAS           |
| REDES OPERATIVAS           |

SUSTAINABLE FINANCING FRAMEWORKS

Clasificación de actividades sostenibles Kutxabank

Actividad	Clasificación	Actividad	Clasificación
Actividad 1	Sostenible	Actividad 2	Sostenible
Actividad 3	Sostenible	Actividad 4	Sostenible
Actividad 5	Sostenible	Actividad 6	Sostenible

# Kutxabank Group **overview**

## Milestones for mitigating C&E risks

In order to deploy the lines of work defined in the SP 2022-24 the bank has made progress in four strategic milestones within its C&E risk mitigation and action plan

These milestones have a relevant impact on the adaptation of the Entity's strategy and business model in relation to C&E risks

### 1 Policy by sectors

Identification of the sectors and activities that are potentially most harmful to the environment and society and where the Entity wants to limit its exposure

### 2 Decarbonisation targets

Setting intermediate decarbonization targets in the funding portfolio for key sectors/portfolios, with the objective of aligning portfolios with the Paris Agreement targets

### 3 Sustainable financing

Definition and clarification of internal criteria for the identification and classification of exposures

### 4 C&E Stress Testing

Development of the Internal C&E Stress Testing Framework. Methodological sophistication and robustness

# Kutxabank Group **overview**

## Strengthening Climate risk management

### Intermediate decarbonisation targets set.

The preliminary setting of interim decarbonisation targets for the financing portfolio allows Kutxabank to advance in its commitment to sustainability and in the deployment of strategies to mitigate potential climate and environmental risks to its business model.

Starting with the sectors with the greatest impact and where there is a public commitment to decarbonization by the counterparties, and including new sectors in the future as more information becomes available

Interim decarbonisation targets by portfolio:

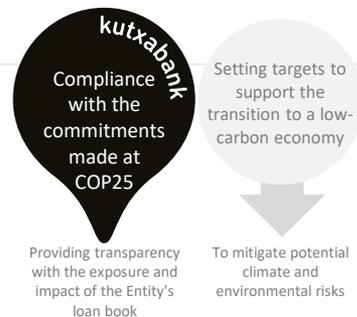
Portfolio/ Sector	Units	Target reduction
 Mortgages	kg CO2/m2	▼10%
 Energy	kgCO2eq/MWH	▼30%
 Oil&Gas	ktCO2eq/M€	▼30%

The Entity has also determined a series of KPIs and KRIs on climate issues, deployed at portfolio level

The bank will put in place the necessary mechanisms to ensure compliance with the intermediate decarbonisation targets set and will continue to work on their development.

Achievement of the targets set by the Entity is to a large extent subject to the fulfillment of the specific objectives of the counterparties. The Entity will closely monitor the commitments disclosed by the clients. As more information becomes available, the Entity will expand the definition of decarbonisation targets to more sectors.

Specific clauses may be included to encourage clients to comply with their publicly announced decarbonisation targets. In addition, the Entity has approved an exclusion policy document.



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**Financial  
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**Annex**

# Financial performance

## 2023 Results



**Strong growth  
in core  
revenues**

**+41.3%**  
YoY

**Progress in  
market share  
of core  
businesses**



**Cost of risk  
remains at very  
low levels**

keeping the best  
relative position  
in asset quality  
metrics

CoCR

**7bps**  
FY23

**Leading  
efficiency  
levels**

#1 in Spain  
according to 2023  
EU-wide EBA  
Transparency  
Exercise

C-to-I<sup>(1)</sup>

**37.7%**  
4Q23

**Business  
sustainability  
further  
enhanced**

with increased  
provisioning and an  
improved capital  
position

CET1

**18.0%**  
4Q23

**Expanding our  
positive  
environmental  
and social  
impact**



<sup>(1)</sup> Cost-to-Income: 4Q23 data shows the efficiency level considering a twelve-month period. The efficiency ratio would improve up to 36.7% excluding the Banking tax.

# Financial performance

## Strong growth in core revenues

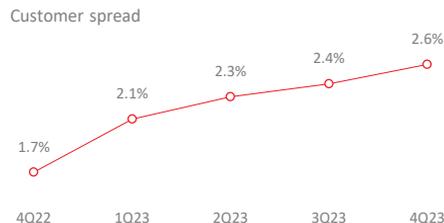


Core Revenues<sup>(1)</sup>  
**EUR 1,792mn**  
 +41% YoY

### Net interest income (NII)

**EUR 1,172mn**  
**+82.9% YoY**

NII was 83% higher YoY for FY23 reflecting the successful balance sheet management in the face of interest rate increase, benefiting from an optimal positioning for such rate increases and cost control on the liability side of the balance sheet



### Income from services<sup>(2)</sup>

**EUR 620mn**  
**+1.4% YoY<sup>(3)</sup>**

Progress in service revenues, with a positive contribution from the asset management business, means of payment and the insurance business. The latter grew by 4.9% YoY on a comparable basis after the application of IFRS17.

<sup>(1)</sup> Core revenues: Net interest income (NII) plus Income from services, including the Insurance business activity.

<sup>(2)</sup> Income from services includes the Insurance business activity.

<sup>(3)</sup> YoY evolution is calculated considering the portion of income from insurance business activity on a comparable like-for-like basis under IFRS17.



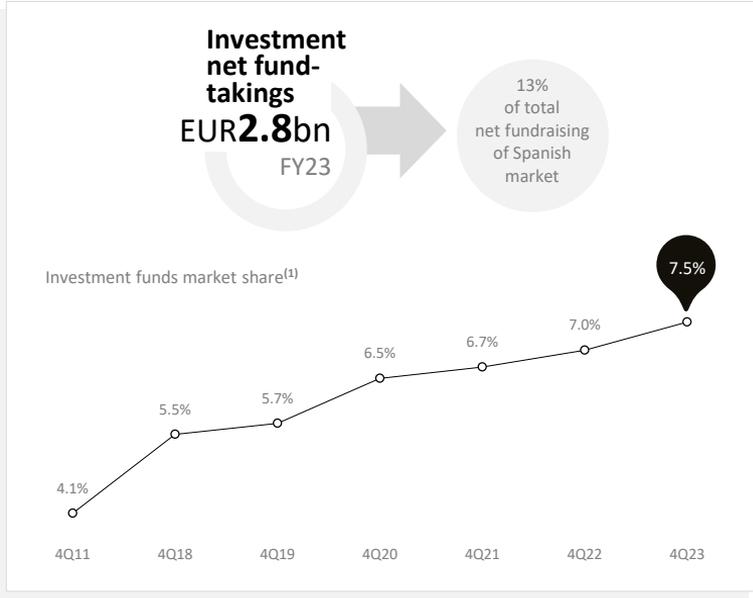
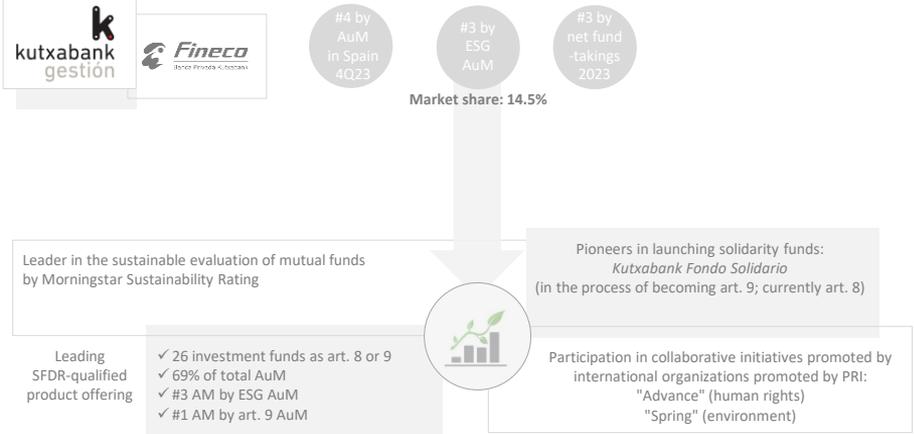
# Financial performance

## Progress in market share of core businesses



**Savings and investments.**

A management model based on a long-term vision, with deeply rooted principles such as prudence, diversification and Sustainability



<sup>(1)</sup> Market share in investment funds all across Spain for Kutxabank Gestión and Fineco, Kb's private banking specialised unit. Source: Inverco.



# Financial performance

## Expanding our positive environmental and social impact

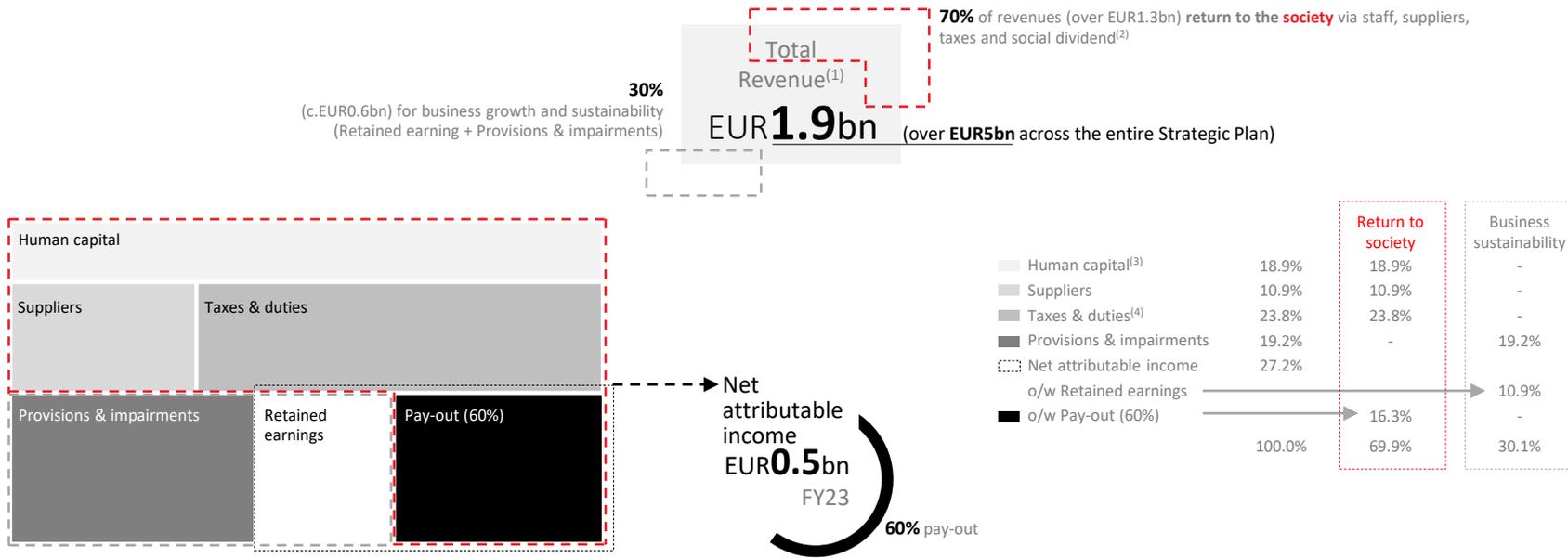


<sup>(1)</sup> Mortgages, consumer loans and corporate financing. Classification of sustainable products based on internal criteria developed in the Sustainable Financing Framework.

<sup>(2)</sup> Regarding Green mortgages and Green consumer loans methodological improvements have been applied in Q4 to adapt screening criteria to the demands of supervisors and the requirements set out in the new internal Sustainable Financing Framework. Comparison with 2022 is made on a like-for-like basis.

# Financial performance

## Expanding our positive environmental and social impact



<sup>(1)</sup> Total revenue (EUR1,879.3mn): Gross margin (EUR1,735.4mn) excluding taxes and levies (EUR143.9mn).  
<sup>(2)</sup> Pay-out entirely to Foundations Shareholders that generate social value through Welfare Projects.  
<sup>(3)</sup> Personnel expenses not including social security contributions.  
<sup>(4)</sup> Includes levy on credit institutions, contributions to DGS/FUR, deposit tax, social security contributions, supervision fees, corporate income tax and other duties.



# Financial performance Highlights



## Income statement

**Core revenue up 41% YoY**  
predominantly driven by higher net interest income

**Controlled cost inflation**  
with labor costs and amortisations as main drivers

**Cost of risk remain subdued**  
However, a very significant amount of provisions related to further reduce legacy NPE and to cover the costs of a new early retirement program

**Net interest income**  
**+83%**  
YoY

**Net attributable income**  
**+55%**  
YoY

**RoOCR<sup>(1)</sup>**  
RoTE  
**14.5%**  
9.3%

## Balance sheet

**Customer funds**  
Deposits volume shows an upward trend over the last few years so far. Adding off-balance funds managed by the Group, the growth was remarkable

**Loan book**  
slightly downward, impacted by repayments

**Asset quality**  
NPL dynamics remain virtually stable.

**Customer deposits**  
**+0.7%**  
YoY

**Customer deposits**  
**+1.6%**  
QoQ

**Performing loan book**  
**-0.4%**  
YoY

<sup>(1)</sup> RoOCR: Return on Overall Capital Requirement. The result of dividing the Net attributable income by the equity needed to cover the total capital requirement

# Financial performance

## FY23 results summary

### FY23 Net income

EUR **511mn**  
**+54.5%**  
 YoY

(EUR million)	FY23	FY23-FY22
Net interest income	1,171.7	82.9%
Net Fees+Ins. business	620.1	-1.2%
<b>Core revenues</b>	<b>1,791.7</b>	<b>41.3%</b>
Equity method&Dividends&TI	104.2	-10.3%
Other operating income (OOI)	-160.6	40.5%
<b>Gross margin</b>	<b>1,735.4</b>	<b>36.6%</b>
Operating expenses	-653.6	6.6%
<b>Pre-provisioning profit</b>	<b>1,081.8</b>	<b>64.6%</b>
Provisions	-384.0	65.3%
Other income	25.1	-22.1%
Tax and others	-212.2	67.4%
<b>Net income</b>	<b>510.7</b>	<b>54.5%</b>

**Core revenues continued to grow strongly (+41% YoY)**, supported by the positive development of net interest income in the current interest rate environment and the effective management of liability costs. Fees and commissions declined slightly, still impacted by the implementation of IFRS17 in the Insurance business and the suppression of commissions on large deposits

Includes the payment of the bank tax (first year) and the contribution to the Single Resolution Fund

**Increase in operating expenses** mainly due to higher amortisation resulting from **significant investments in digitalisation**. Despite this increase **PPP was up 65% YoY**

The Group maintains a high level of prudent provisioning with a focus on the impairment of foreclosed assets, including also the impact of staff renewal measures



# Financial performance Outlook 2024



## Volumes

Lending balances maintenance and Deposit growth

## Asset quality

NPL ratio virtually unchanged. CoCR close to current levels

## Core revenues

NII will gradually decline due to the evolution of rates and projected increase in the cost of liabilities, although overall performance for the year will be stable versus FY23.

Service income would perform flat to slightly negative

## Expenses

Higher impact of tax on banks, offset by lower contribution to the DGS/SRF.

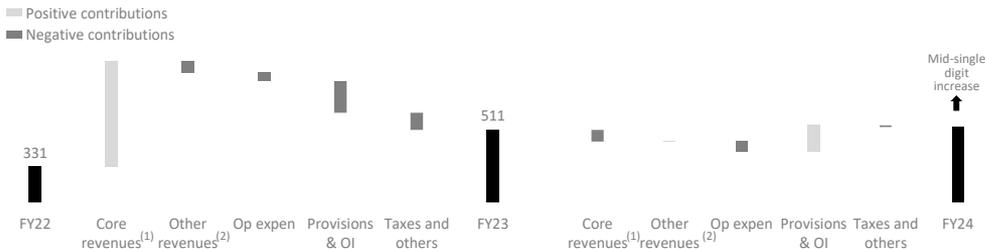
Increased Operating expenses as a result of persistent inflation.

Lower pressure on provisions

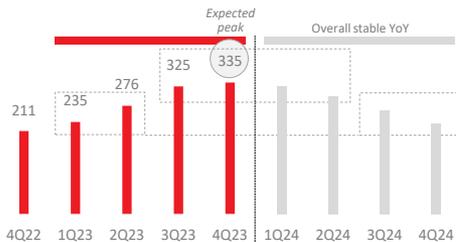
## Net income

Mid-single digit FY24 NI growth expected

Net income breakdown by main drivers



Focus on Net interest income outlook



<sup>(1)</sup> Core revenues: Net interest income (NII) plus Income from services, including the Insurance business activity.

<sup>(2)</sup> Other revenues: the sum of (i) Equity method income+Dividends+Trading Income and (ii) Other Operating Income (OOI).

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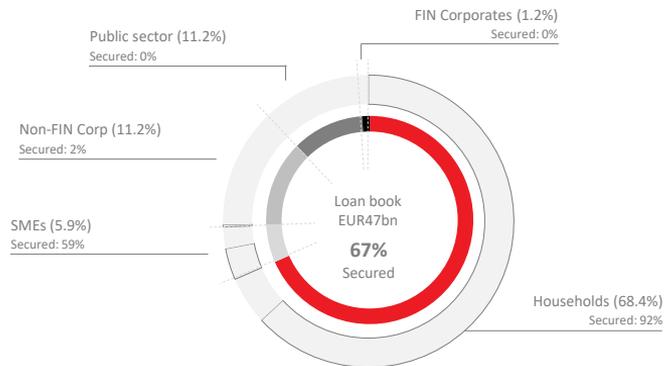
# Asset quality

## Robust low risk profile

**Consistently prudent lending policy and highly-conservative risk standards.**

Kutxabank balance sheet structurally relies on secured lending mainly to households, which shows a more resilient trend vs other segments

Loan book breakdown by business segment (4Q23)



	SHARE	SECURED	UNSEC.
Households	68.4%	92%	8%
SME	5.9%	59%	41%
Non-FIN Corporates	13.3%	2%	98%
Public sector	11.2%	0%	100%
FIN Corporates	1.2%	0%	100%
<b>Total</b>	<b>100%</b>	<b>67%</b>	<b>33%</b>

<b>NPL</b> 1.4% Spanish lowest	<b>Cov<sup>(1)</sup></b> 102% Spanish highest	<b>Texas</b> 23% Best-in-class
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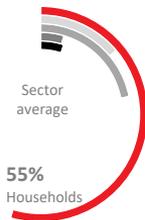
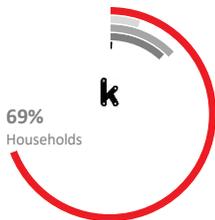
<sup>(1)</sup> Total coverage including prudential provisioning of NPE according to ECB calendar stands at 121%.

# Asset quality

## The largest relative exposure to Households, mainly secured

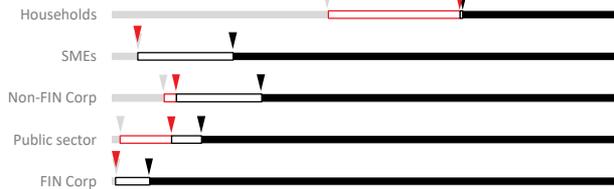
Distribution of the loan portfolio segments vs sector<sup>(1)</sup>

- Households
- SME
- Non-FIN Corporates
- Public sector
- FIN Corporates



Distribution of the loan portfolio segments vs sector<sup>(1)</sup>

- ▽ *Min* in the sector
- ▼ *Max* in the sector
- ▼ KUTxabank
- ⋯ Sector average



<sup>(1)</sup> Sector average obtained from information published in the EBA-wide transparency exercise 2023. Data as of 2Q23 for both to make them comparable.

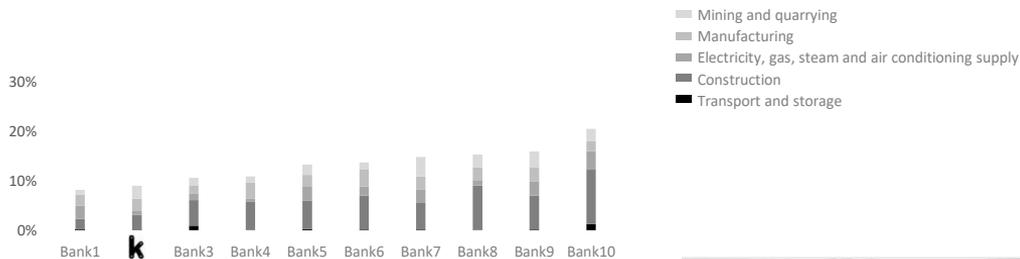
# Asset quality

## One of the lowest relative exposure to GHG intensive sectors

### Exposure to GHG intensive industries.

According to the data collection exercise carried out by the EBA in the context of recent EU-wide transparency exercise, Kutxabank has the second lowest exposure to GHG intensive industries in the Spanish banking sector.

Breakdown of GHG intensive sector exposure as % of Total Loan book<sup>(1)</sup>



<sup>(1)</sup> Data as of 2Q23, based on the information published in the EBA-wide transparency exercise 2023.

# Asset quality

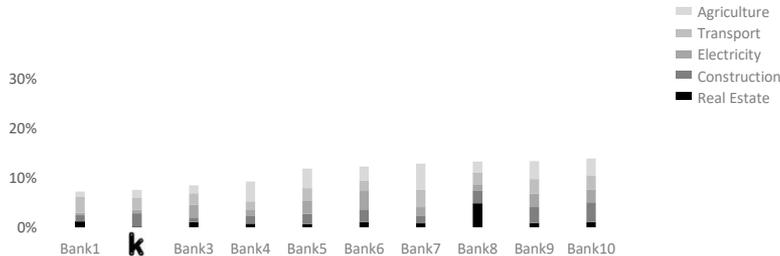
## ...as to sectors most affected by Inflation



**Exposure to sectors most affected by inflation.**

Similarly, Kutxabank has the second lowest exposure to the sectors most impacted by inflationary price dynamics.

Breakdown of the Exposure to sectors most affected by Inflation as % of Total Loan book<sup>(1)</sup>



<sup>(1)</sup> Data as of 2Q23, based on the information published in the EBA-wide transparency exercise 2023.

# Asset quality

## COVID related and other relief measures

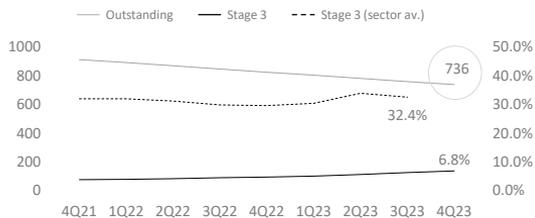


### Households

#### Moratoria.

The stock of residential mortgages that were subject to moratoria continues to decrease. Although the delinquency rate of this portfolio has increased, it remains far below the average levels of the sector

Moratoria: outstanding (EUR million) and NPL% evolution vs sector<sup>(1)</sup>



#### Code of Best Practices.

Only 503 applications accepted (EUR55 million), resulting in an increase in doubtful assets of EUR12 million.

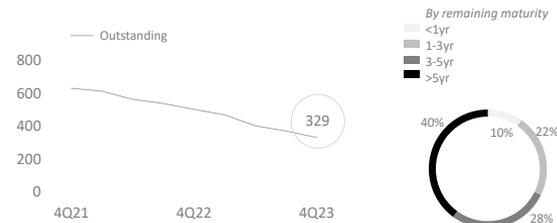
### Guarantee lines

#### ICO loans and other guarantee lines.

Financing mainly to self-employed and SMEs with different levels of coverage. Guarantee was not considered for the credit analysis in the loan granting process. This conservative approach is well reflected in the bank's appeal to this line of guarantees

Guarantee lines in detail

	Outstanding (EUR Mn)	S2	S3
ICO lines	220	42.1%	13.3%
Other lines <sup>(2)</sup>	109	32.5%	0.1%
<b>Total</b>	<b>329</b>	<b>38.9%</b>	<b>8.9%</b>

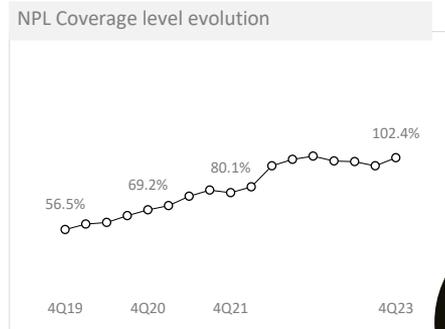
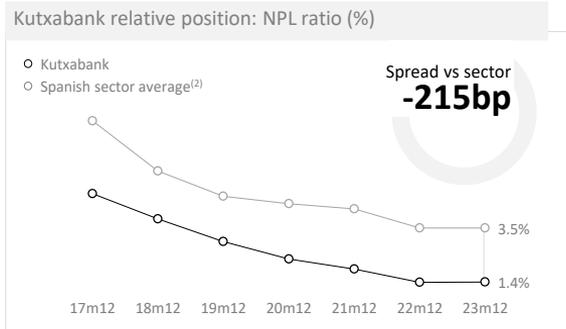
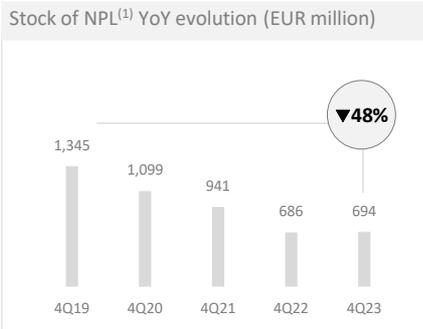


<sup>(1)</sup> Source: PwC. Banking sector data includes 9 of the 10 significant banks in Spain. Last data available 3Q23.

<sup>(2)</sup> Mainly guarantees provided by *Elkargi* (Basque mutual guarantee society) under a EUR500 million line promoted by the Basque Government, with a cost-less 100% coverage level.

# Asset quality

## Stock of doubtful loans remains fairly stable



Total coverage including prudential provisioning of NPE according to ECB calendar

**120.9%**

<sup>(1)</sup> Doubtful loan stock includes contingent risks.  
<sup>(2)</sup> Source: BoS.

# Asset quality

## Stock of doubtful loans remains fairly stable

Despite the challenging context there are **no major signs of deterioration or trend change in any business segment**

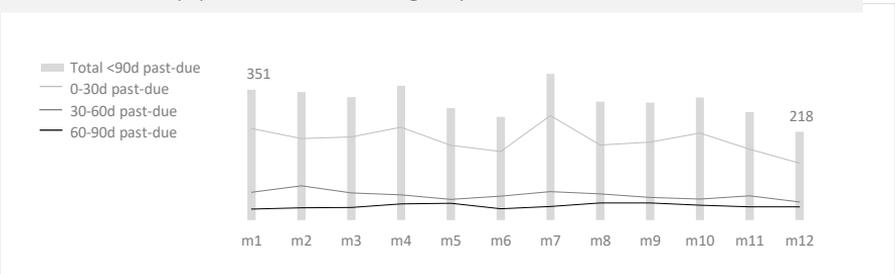
Doubtful-loan stock<sup>(1)</sup> evolution in 2023 (EUR million)



Loans and advances by segments and stages. Evolution vs 4Q22

	T				T vs T-1			
	S1	S2	S3	Cov	S1	S2	S3	Cov
Households	93%	5%	1%	75%	-1.4%	1.4%	0.0%	+7%
Non-FIN Corporates	90%	8%	3%	139%	1.7%	-1.6%	-0.1%	-25%
<i>a/w SME</i>	77%	15%	8%	108%	0.7%	-0.6%	-0.0%	-29%
Public sector	100%	0%	0%	ns	0.0%	0.0%	0.0%	-
FIN Corporates	100%	0%	0%	ns	0.0%	0.0%	0.0%	-

Evolution of <90 days past-due balances during the year



<sup>(1)</sup> Doubtful loan stock includes contingent risks. Contingent risks were down EUR1.6 million in the year.

<sup>(2)</sup> Some singular exposures have been classified as subjective doubtful.

<sup>(3)</sup> WD: Write-downs.

# Asset quality

## Stock of doubtful loans in detail



NPLs<sup>(1)</sup> by business segment of origin



Loans to individual is by far the most relevant exposure in the bank's loan book

Exposure to individuals accounts for most of the stock of NPLs

Average NPL% **1.4%**

### Residential mortgages

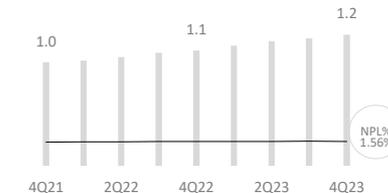
Vintage	Outstanding (%)	NPL%
Up to 2008	24.4%	3.38%
2009	3.4%	1.14%
2010	4.3%	0.68%
2011	3.1%	0.60%
2012	1.6%	0.55%
2013	0.7%	0.26%
2014	1.1%	0.29%
2015	1.7%	0.19%
2016	2.8%	0.27%
2017	3.6%	0.20%
2018	4.9%	0.30%
2019	7.2%	0.09%
2020	9.4%	0.05%
2021	12.1%	0.03%
2022	9.4%	0.00%
2023	10.6%	0.00%

### Consumer loans

Relatively low exposure to consumer loans although with steady growth in the last few years.

NPL ratio for this business is only 1.56%, well below Spanish sector average.

Consumer loan book evolution (EUR billion)



<sup>(1)</sup> Do not include contingent risks.

# Asset quality

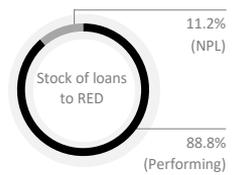
## Lending to Commercial Real State



### Very limited exposure

Exclusively focused on the ultimate goal of residential mortgage origination

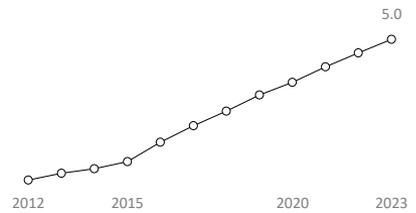
<b>Gross</b> EUR0.55bn 99.8% secured	<b>Cov</b> <b>15%</b>	<b>Net</b> EUR0.47bn	<b>OC<sup>(1)</sup></b> <b>1.12x</b>
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### The new portfolio

RED credit exposure originated since 2012<sup>(2)</sup>

Cumulative amount granted since 2012 so far (EUR billion)



Outstanding exposure (EUR million)

<b>Gross</b> EUR392Mn 100% secured <b>&gt;70%</b> of the back book	<b>NPL</b> <b>0.1%</b>
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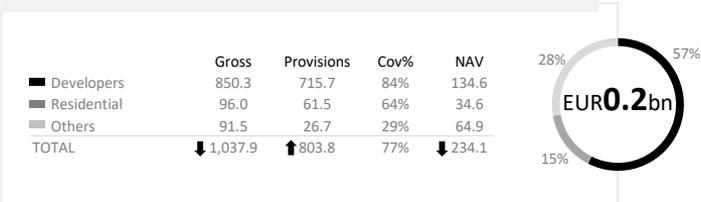
<sup>(1)</sup> OC reflects the ratio between the present value of collateral and net credit exposure.  
<sup>(2)</sup> 2012 is the year in which Kutxabank was founded, after the merger of the former Basque savings banks.

# Asset quality

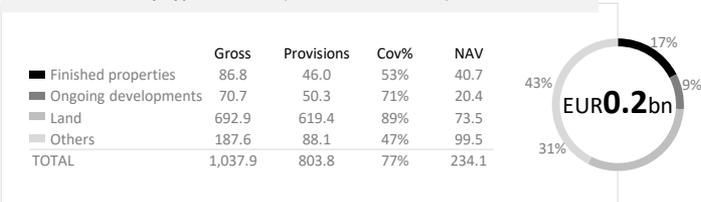
## NPAs in detail



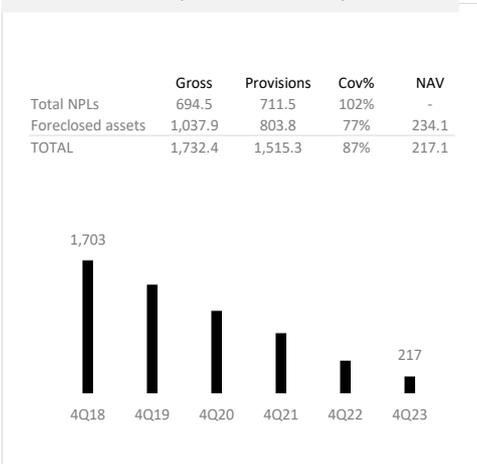
Floreclosed asset (FA) breakdown by origin (4Q23; EUR million)



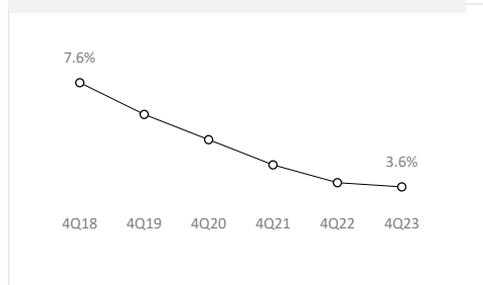
FA breakdown by type of asset (4Q23; EUR million)



Total NPA: FA+NPL (4Q23; EUR million)



NPA% YoY evolution



**Texas ratio**  
**23.0%**  
4Q23

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# Capital & Funding

## Another step further forward

### Highlights

- After deducting the 60% pay-out, retained earnings contribute +68bp during the year.
- Decrease in Prudential provisioning after relevant efforts made in accounting to provision these assets and the favorable evolution of unrealized capital gains on fixed income and equity investments added an extra 23bps.
- The one-off impact of IFRS17 together with RWA inflation and the increase in deductions were the main impacts absorbed during the year.

Main impacts on capital (Phased-in; EUR mn)

	Impact vs4Q22	Impact (bp) vs4Q22	
Valuation adjustments	42	14	▲
Prudential provisions	26	9	▲
IFRS17	41	14	▼
Deductions	41	14	▼
Risk-weighted assets	228	14	▼
Total earnings	511		
<i>o/w retained</i>	204	68	▲

CET1 Phased-in  
**18.0%**

4Q23

Fully-loaded  
CET1 ratio

**17.9%**

4Q23

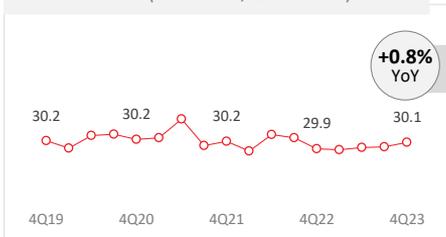
+70bp  
YtD

RWA calculation  
method: STANDARD  
**100%**

CET1 phased-in FY23 evolution by components



RWA evolution (Phased-in; EUR billion)



RWA inflation driven by operational risk following the increase of pure banking revenues, while RWA related to credit exposure declined during the year

# Capital & Funding

## Liquidity risk management



**Deposit dynamics**

Customer deposit volume, clearly shows an upward trend over the last few years so far

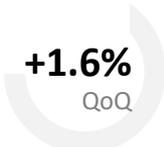
On an annual basis, Customer deposits have grown. If we also add off-balance funds managed by the Group, the growth was remarkable

**Main drivers**

Prepayments in the loan book remain at high rates while there have been a significant flow of deposits into funds, particularly during 1H23.

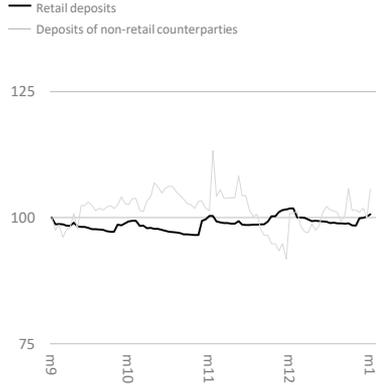
Both factors put pressure on the deposits. Otherwise, no major outflows are observed

**Customer Deposit evolution**

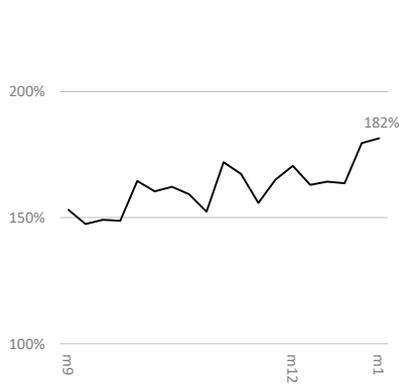


Focus on the most recent evolution (4Q23-YtD)

Deposit evolution (4Q23-YtD; base: 2023/9/30=100)



LCR evolution (4Q23-YtD; base: 2023/9/30=100)



# Capital & Funding

## Liquidity risk management



**Deposits with a markedly stable nature.**

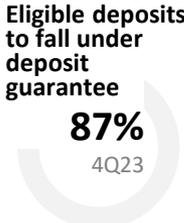
Deposit base profile is well reflected in the significant proportion of guaranteed deposits covered by DGFs

Large Retail deposit base with a very high level of transactionality

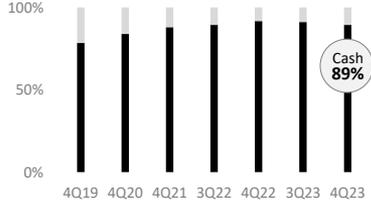
The proportion of cash deposits continues to be very significant

As of 4Q23 more than 40% of non-Retail deposits are operational

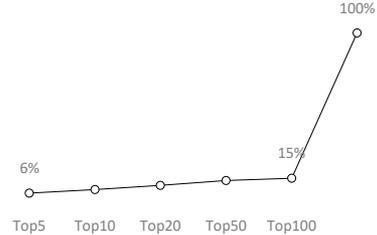
Guaranteed deposits



Customer deposit mix: cash vs term-deposits



Customer deposit concentration



# Capital & Funding

## Liquidity risk management

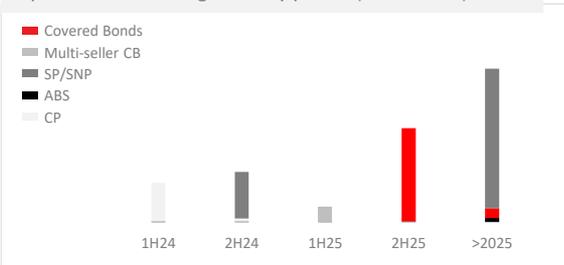
### TLTRO repayments

- Repayments will be made on the scheduled date of each borrowing.
- The bulk of the position already repaid in 2023.

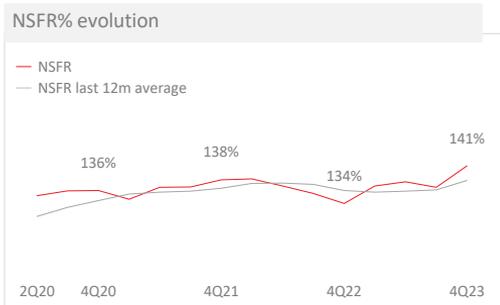
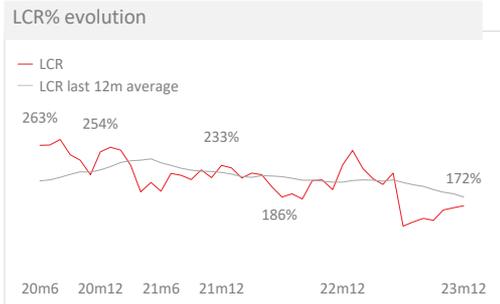
TLTRO maturity calendar

	Repayment date	Amount (EUR bn)	Status
TLTRO III.3 (03/2020)	03/2023	0.6	Repaid
TLTRO III.4 (06/2020)	06/2023	4.9	Repaid
TLTRO III.7 (03/2021)	03/2024	0.6	Pending

Capital market funding maturity profile (EUR million)



### Regulatory liquidity ratios



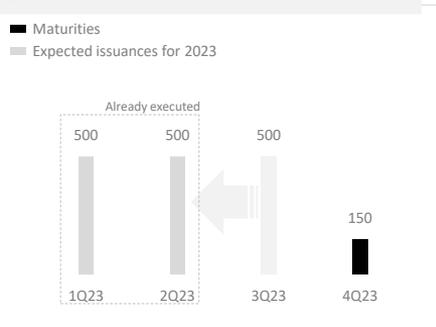
# Capital & Funding

## Funding plan

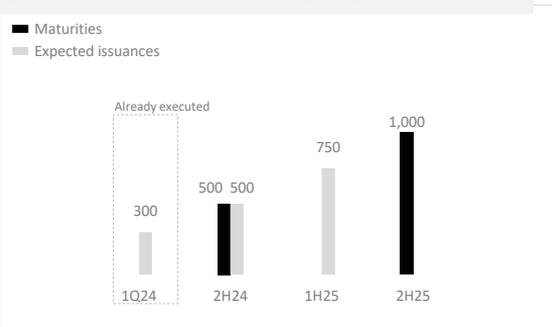
- 2023 Funding Plan considered two transactions of bail-inable debt instruments. Both of them were materialized in 1H23.
- Persistence of uncertainties regarding the second half of the year was the driver for bringing forward the second of the planned issues.

- Financial plans for the next two years will focus on existing debt maturities (c.EUR1bn per year) while monitoring the evolution of the MREL's management buffer.
- Current expectation for the commercial gap points toward a moderately positive liquidity contribution.
- Resulting funding needs will be covered predominantly by covered bonds. 1 or 2 benchmark transactions per year in the coming might be expected, market dependent.

Debt maturities vs new issuances 2023



Debt maturities vs new issuances 2024-25



Outstanding bailinable debt instrument (4Q23)

ISIN code	Format	Amount (EUR bn)	Maturity date	Call date	MREL eligibility loss
ES0343307015	SNP	0.5	09/2024	-	09/2023
ES0243307016	SNP	0.5	10/2027	10/2026	10/2026
ES0343307023	SP	0.5	02/2028	02/2027	02/2027
ES0343307031	SNP	0.5	06/2027	06/2026	06/2026

Outstanding tradeable covered bonds

ISIN code	Format	Amount (EUR bn)	Maturity date	LCR status	European Premium
ES0443307063	Bullet	1.0	09/2025	L1B	✓
ES0443307022	Bulet	0.1	12/2026	N/A	✓

# Capital & Funding

## Covered Bond programme

**Programme overview** New legal framework that introduces relevant aspects that **enhance the product quality**

### Issuer/ Guarantor

Kutxabank S.A.

### Primary assets<sup>(1)</sup>

- i. Loans secured by residential properties up to the 80% of the value of the pledged properties
- ii. Exposures to or guaranteed by central governments, ESCB central banks, public sector entities, regional governments or local authorities in the Union

### Substitute assets

Both coverage pools may include substitute assets up to 10% of the principal amount of the covered bonds they back

### Liquidity buffer

Both type of cover pool must include at all times a liquidity buffer made up of available high quality liquid assets in accordance with Article 11.3 of RDL 24/2021 to cover the maximum cumulative net liquidity outflow over the next 180 days

### Derivative contracts

Both type of cover pool may include derivative contracts in accordance with the requirements set forth in article 12 of RDL 24/2021

### OC

Issuances of covered bonds under this Programme will have an OC level equal to the greater of (i) the Legal OC (5%) and (ii) the Voluntary or Contractual OC

### Extendable maturity structures

Covered bonds issued under this Programme may have extendable maturity structures when any of the circumstances specified in article 15.2 of RDL 24/2021 occur, provided that such circumstances are adequately specified in the contractual T&C of the covered bonds



Bonds issued under this programme are allowed to use the label

<https://www.bde.es/bde/en/secciones/servicios/autorizacion-de-programas-de-bonos-garantizados-3bec373d9d49181.html>

<sup>(1)</sup> Under the current program, Kutxabank is authorized to issue both cédulas hipotecarias and cédulas territoriales. Currently, there is only one active cover pool backing currently outstanding cédulas hipotecarias and new potential cédulas hipotecarias going forward. The primary assets of this cover pool consist of residential mortgage loans.

# Capital & Funding

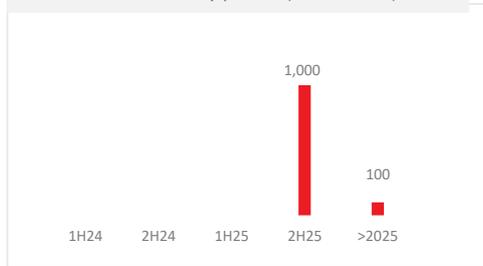
## Covered Bond programme

Outstanding bonds Type of outstanding covered bonds: **Cédulas Hipotecarias**

### Outstanding marketable *Cédulas Hipotecarias*

ISIN code	Amount (EUR mn)	Currency	Premium	LCR status	Issue date	Maturity date	Maturity type	Coupon type	Current coupon
ES0443307063	1,000	EUR	✓	Level 1B	09/2015	09/2025	Hard bullet	Fixed	1.25%
ES0443307022	100	EUR	✓	-	05/2013	05/2026	Hard bullet	Fixed	3.68%

### Covered bond maturity profile (EUR million)



### COVERED BOND LABEL

Kb is a labeled issuer since the initiative was launched

The Covered Bond Label is a quality Label which responds to a market-wide request for improved standards and increased transparency in the covered bond market. Common Harmonised Transparency Template (HTT) across jurisdictions for all covered bond issuers which hold the Covered Bond Label, which facilitates investors' due diligence and cross-border comparison of data in a centralised way and in a comparable format.

Direct links:

[coveredbondlabel.com](https://coveredbondlabel.com)

[kutxabank.com/cs/Satellite/kutxabank/en/investor\\_relations/covered\\_bonds](https://kutxabank.com/cs/Satellite/kutxabank/en/investor_relations/covered_bonds)

[Last template](#)

# Capital & Funding

## Covered Bond programme



The cover pool

**100% prime residential cover pool**



WA LTV

**51%**

90d past due

**0%**

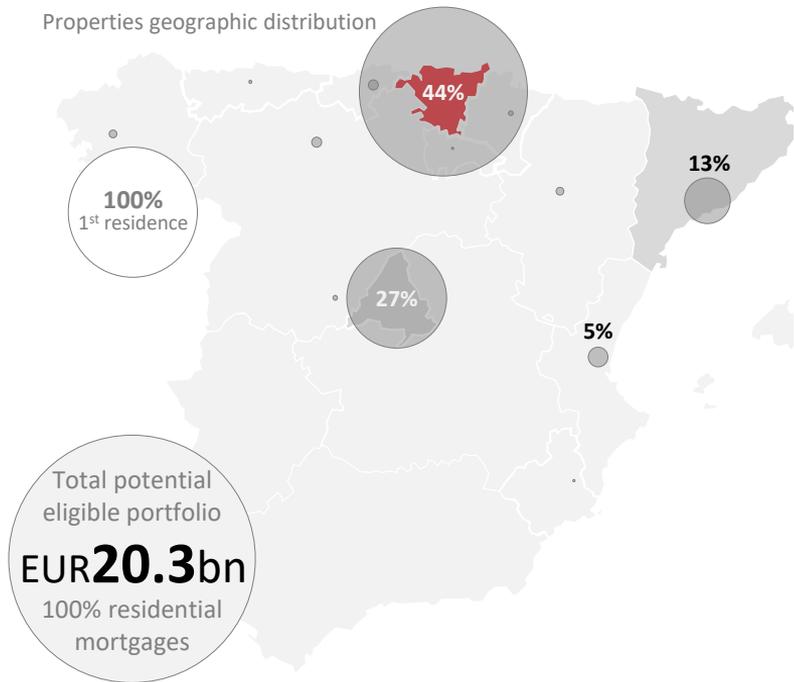
Currency:  
EUR

**100%**

<b>Outstanding balance</b>	EUR million	<b>1,512.3</b>
Number of loans	Units	12,961
Average loan size	EUR thousand	116.7
Number of borrowers	Units	20,653
WA LTV	%	50.76
WA seasoning	Months	68.75
WA contractual maturity	Years	20.50
WA Life	Years	8.37
WA yield	%	3.17
<i>o/w floating-rate loans</i>	%	4.6

Outstanding Bonds	EUR million	1,100.0
<i>o/w retained</i>	EUR million	-
Nominal OC	%	137.5
Liquidity buffer (LB)	EUR million	0
<b>OC including LB</b>	%	<b>137.5</b>
Credit rating	Moody's/DBRS	Aa1/AAA

Properties geographic distribution

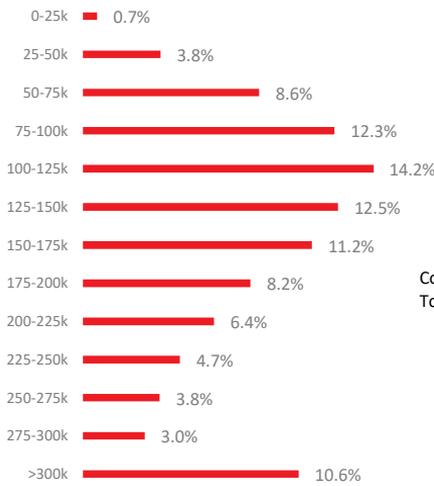


# Capital & Funding

## Covered Bond programme

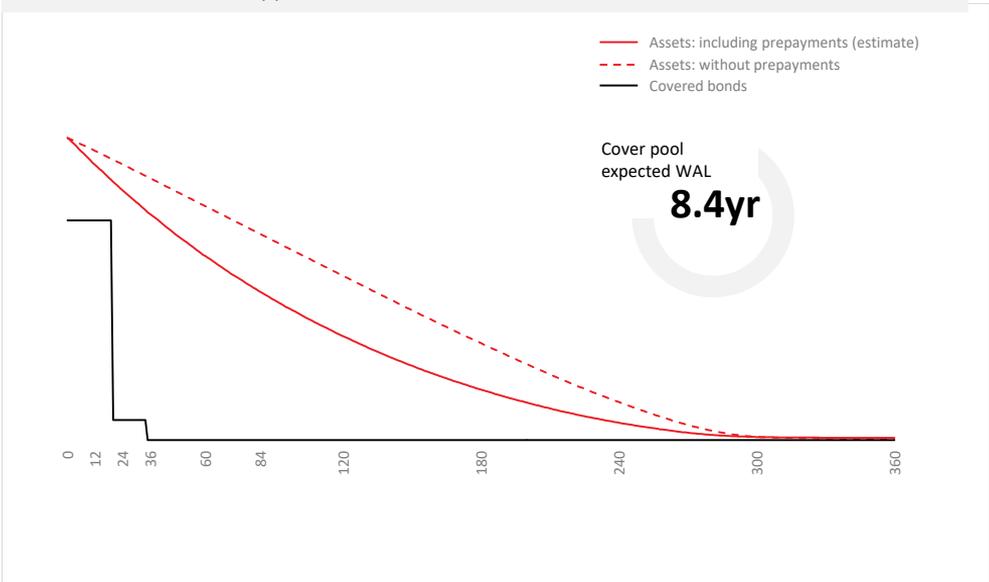
The cover pool **100% prime residential cover pool**

Loan size distribution



Concentration risk  
Top 20 borrowers  
**0.5%**

Assets and Liabilities maturity profile on a contractual basis

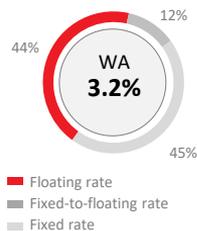


# Capital & Funding

## Covered Bond programme

The cover pool **100% prime residential cover pool**

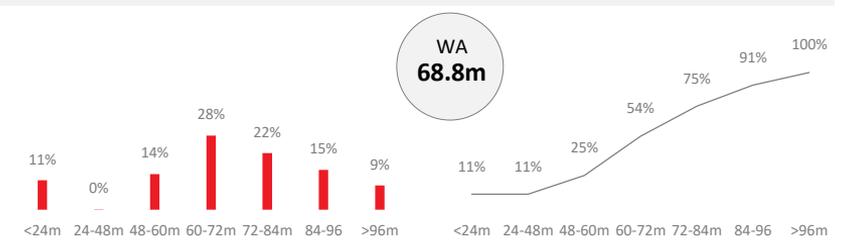
Breakdown by interest rate



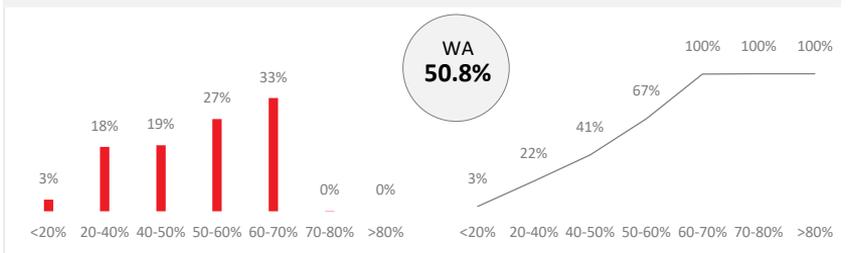
Repayment type



Loan seasoning (months)



Loan to value (LTV)



Loan book residual life (expected maturity; years)



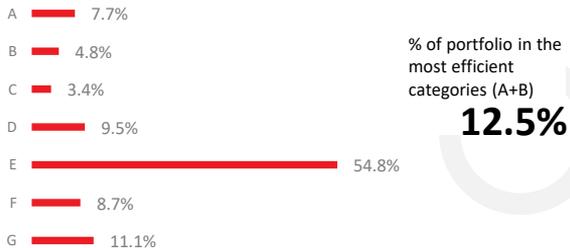
# Capital & Funding

## Covered Bond programme

The cover pool

**100% prime residential** cover pool. No sustainable strategy is pursued in the Cover pool for the time being.

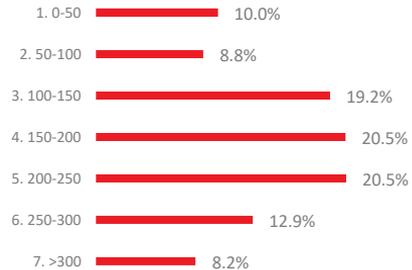
EPC distribution



% of portfolio in the most efficient categories (A+B)

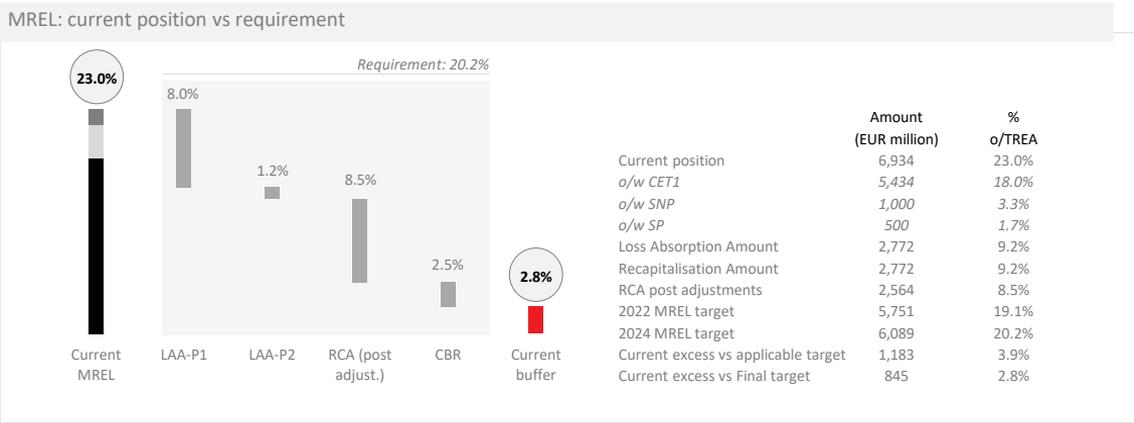
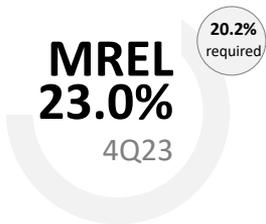
**12.5%**

Average energy use (kWh/m<sup>2</sup> per year)



# Capital & Funding

## MREL position



### MREL strategy

- ◆ The Group will keep working on designing a MREL-management buffer consistent with its business model and risk profile which will involve raising the MREL to a certain level above the regulatory requirement.
- ◆ Although no subordination requirement applies, in the building blocks of MREL Kutxabank will seek to maintain at all times a level of subordination sufficient to provide the necessary support for the quality of the risk currently assumed by bondholders and depositors. The excess might be filled with senior preferred.

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**Financial  
performance**



**Asset  
quality**



**Capital &  
Funding**



**Annex**



**Annex**  
**1Q24 Financial results**

# Annex: 1Q24 Financial results

## Highlights

<b>CORE REVENUES</b>	Net interest income (NII)	EUR345mn +2.8% QoQ	<ul style="list-style-type: none"> <li>• <b>NII was 3% higher QoQ (+47% YoY)</b> reflecting the successful balance sheet management, benefiting from an optimal positioning for rate increases and cost control on the liability. The change in central banks' rate cut expectations vs 2023 year-end points to a more sustained evolution of the Euribor throughout the year.</li> <li>• <b>Fees and commissions also showed a positive evolution (+8% YoY)</b>, underpinned by the positive contribution of the asset management business.</li> </ul>
	Income from services	EUR160mn +7.5% YoY	
<b>BALANCE SHEET</b>	Customer funds	EUR50.4bn +4.0% YoY	<ul style="list-style-type: none"> <li>• Customer funds continue to increase driven by growth in off-balance volumes while on-balance deposits are also increasing.</li> <li>• Performing loan book growths +0.7% with strong increases in Corporates and Public sector. Remarkable performance of Consumer lending, with Point of sale financing up nearly 37%.</li> </ul>
	Customer loans	EUR46.5mn +0.7% YoY	
<b>ASSET QUALITY</b>	NPL	1.39%	<ul style="list-style-type: none"> <li>• Cost of risk remains at very low levels keeping the best relative position in asset quality metrics</li> </ul>
	Cost of credit risk	6bp	
<b>ESG</b>	New sustainable financing	EUR930mn +57.4% YoY	<ul style="list-style-type: none"> <li>• Expanding our positive environmental and social impact far exceeding internal guidance.</li> </ul>



# Annex: 1Q24 Financial results

## P&L summary

### 1Q24 Net income

EUR **120mn**  
**+8.5%**  
YoY

(EUR million)	1Q24	1Q24-1Q23
Net interest income	344.9	46.9%
Net Fees+Ins. business	159.7	7.5%
<b>Core revenues</b>	<b>504.6</b>	<b>31.7%</b>
Equity method&Dividends&TI	30.4	-23.6%
Other operating income (OOI)	-82.7	46.5%
<b>Gross margin</b>	<b>452.4</b>	<b>23.4%</b>
Operating expenses	-170.1	8.5%
<b>Pre-provisioning profit</b>	<b>282.2</b>	<b>34.5%</b>
Provisions	-96.6	75.0%
Other income	2.8	-27.6%
Tax and others	-68.4	43.0%
<b>Net income</b>	<b>120.0</b>	<b>8.5%</b>

**Core revenues continued to grow strongly (+32% YoY)**, supported by the positive development of net interest income which has not yet reached its peak and the effective management of liability costs. Fees and commissions grew by 8%, underpinned by fees from AUM and Insurance business

Includes the payment of the bank tax (second year)

**Pre-provisioning profit was up 34% YoY** well above internal guidance

The Group will maintain a high level of prudent provisioning throughout the year

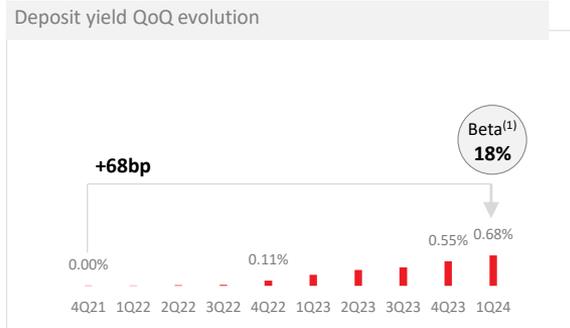
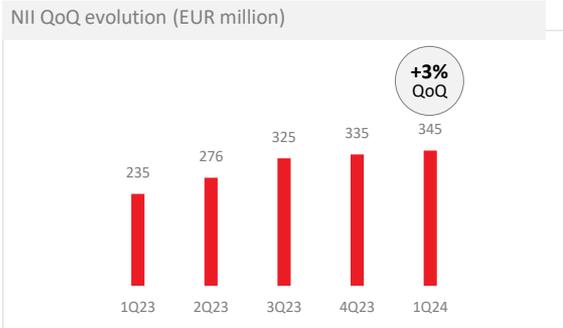


# Annex: 1Q24 Financial results

## Top-line results

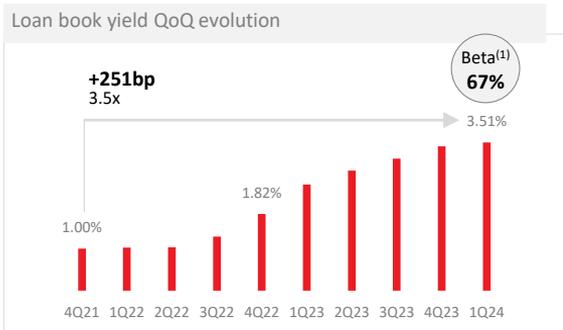
### Net interest income (NII)

EUR **345mn**  
**+46.9%**  
 YoY



### Highlights

- Strong net interest income growth driven by sustained loan book contribution and controlled cost of liabilities
- Loan book yield has increased by 3.5x since 4Q21, with an absolute variation of 251bp over the same period. Beta analysis on the deposit side also shows that appreciation of deposit rates has been very limited.



Customer spread  
**283bp**  
 1Q24

NII sensitivity (annual):

10bp movement in interest rates

EUR **8-10mn**

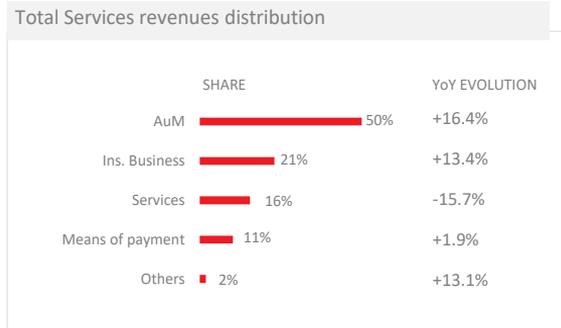
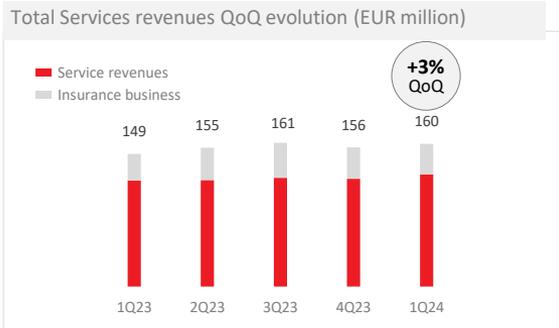
<sup>(1)</sup> Calculated as the ratio of the difference between the increase in the loan/deposit yield in the observation period vs the Eur12m at the end of that period.

# Annex: 1Q24 Financial results

## Top-line results

### Income from services & Insurance business

EUR **160mn**  
**+7.5%**  
 YoY



### Highlights

- Income from services & Insurance business increased mainly leveraged on AuM, which already accounts for 50% of total Services revenues.
- The Group's Insurance business continues to contribute with stable and recurring revenues, which increased by 13.4% compared to last year.



- Good commercial performance enables the insurance business to continue to provide stable and recurring revenues
- High commercial activity with an increase of 4.2% in the number of policies sold compared to last year

Home  
**+180%**

Auto<sup>(1)</sup>  
**+8%**

Home<sup>(2)</sup>  
**+9%**

<sup>(1)</sup> Budget compliance.  
<sup>(2)</sup> Home insurance turnover.

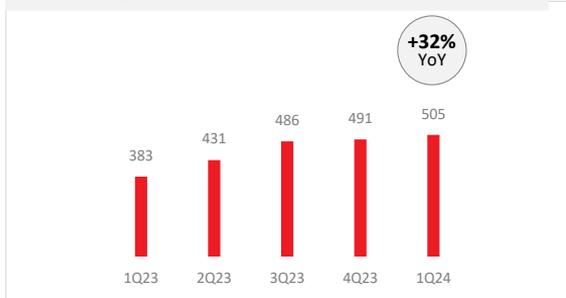
# Annex: 1Q24 Financial results

## Top-line results

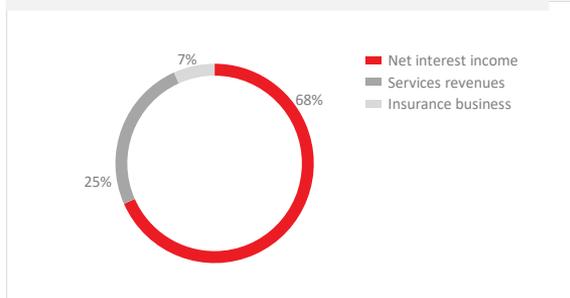
### Core revenues

EUR **505**mn  
**+31.7%**  
 YoY

Core banking income QoQ evolution (EUR million)



Income source diversification (1Q24)



### Highlights

- Banking business net revenues were significantly higher YoY reflecting the increase in Net interest income while Service revenues continue to be a solid and reliable source of income.
- The revenue diversification structure of the banking business continues to provide stability and soundness to the Group's results.



# Annex: 1Q24 Financial results

## Other Income and Expenses

### Equity method & Dividends

EUR**26**mn  
1Q24

### Other operating income (OOI)

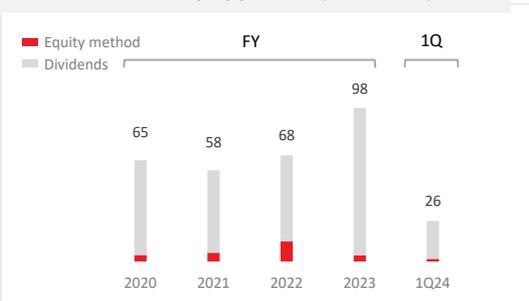
EUR-**83**mn  
1Q24

Including the register of EUR 71.8 million of the banking tax

### Pro-forma P&L summary exBanking tax

(EUR million)	1Q24	1Q24 Pro-forma
Core revenues	505	N/A
Gross margin	452	524
Pre-provisioning profit	282	354
Net income	120	>190

### Revenues from the equity portfolio (EUR million)



### New banking tax

- 4.8% on interest and commissions amount
- Aggregate impact of c.EUR120Mn (2023-2024). The application of the tax is likely to be extended beyond the two years initially set

47mn  
2023

72mn  
2024

- Kb has filed an appeal against the order that develops the new bank levy

### Efficiency Ratio<sup>(1)</sup>

36.8%  
1Q24

<sup>(1)</sup> The efficiency ratio would improve up to 35.4% excluding the Banking tax.

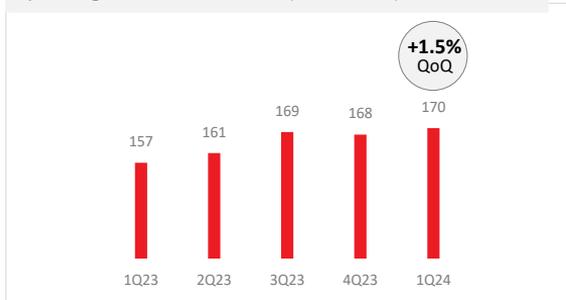
# Annex: 1Q24 Financial results

## Costs

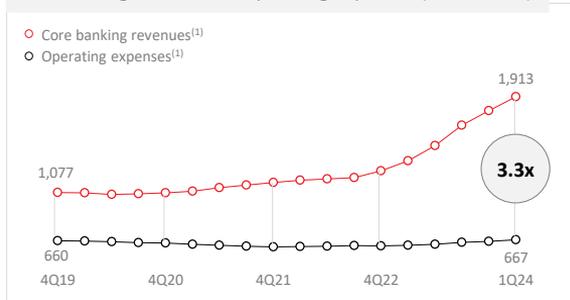
### Operating expenses

EUR **170**mn  
**+8.5%**  
 YoY

Operating costs QoQ evolution (EUR million)



Core banking revenues vs Operating expenses (EUR million)



### Highlights

- ◆ Administrative expenses were EUR160.1mn, up 8.8% YoY. Increases in labor costs were the main drivers.
- ◆ Pure banking business margin (difference between Core banking revenues and Operating expenses) has more than tripled in the last 3 years.

<sup>(1)</sup> Revenues and expenses for each period are calculated as the moving sum of the last four quarters.

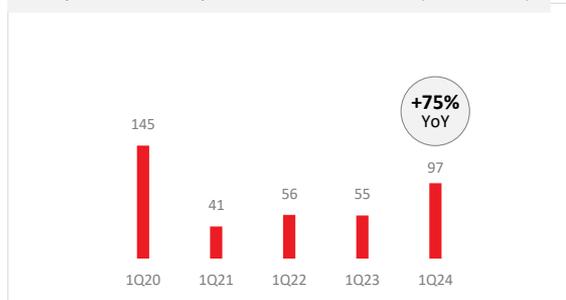
# Annex: 1Q24 Financial results

## Costs

### Credit risk impairments and other provisions

EUR **97**mn  
**+75.0%**  
 YoY

Total provisions & impairments YoY evolution (EUR million)



Total provisions & impairments in detail (EUR million)

Credit risk	FY23	12.3
Other provisions&cont.		70.4
Impairments on RE assets		14.0
<b>TOTAL provisions</b>		<b>96.6</b>

**CoCR 6bp**

### Highlights

- A significant level of provisioning effort is maintained in the face of geopolitical risk and macroeconomic uncertainties, even though there are still no signs of deterioration.
- Most of the provisions allocated to "other provisions and contingencies" are intended to cover the risk arising from potential claims for mortgage expenses that in the past were paid by the borrower.



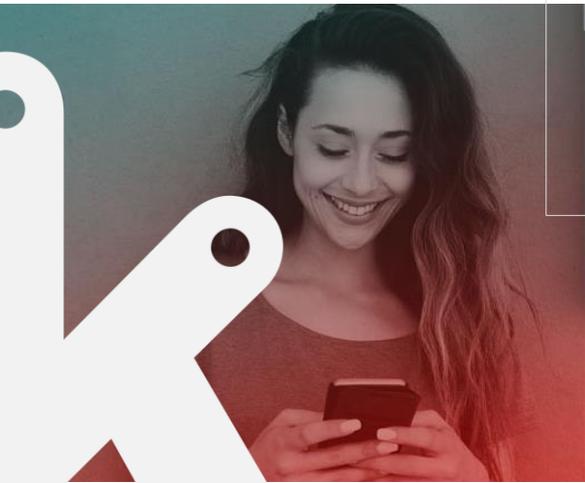


# **Annex**

## **Digital transformation of the business**

# Annex: Digital transformation of the business

## Expansion of digital functionalities



5 lines of action

- Digital customers
- Omnichannel sales
- Customer experience
- Digital Gap
- New innovation programs

c. EUR 90mn invested in digitalisation 2023

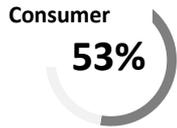
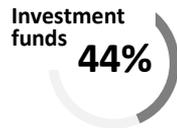
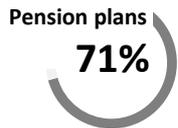


# Annex: Digital transformation of the business

Expansion of **digital functionalities**



## Digital sales in different products





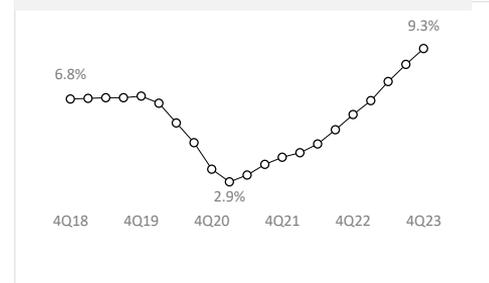
**Annex**  
**Key indicators**

# Annex: Key indicators

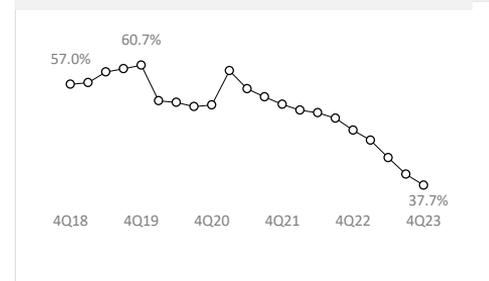


	4Q23	4Q22	4Q23 vs 4Q22	3Q23	4Q23 vs 3Q23
ROE	8,58%	5,67%	291 bp	7,88%	70 bp
ROTE	9,26%	6,10%	316 bp	8,50%	76 bp
ROA	0,79%	0,50%	29 bp	0,71%	8 bp
RORWA	1,71%	1,10%	61 bp	1,55%	15 bp
Cost to Income	37,66%	48,26%	-1060 bp	39,77%	-210 bp
LCR	172,34%	233,48%	-26,2%	150,83%	14,3%
NSFR	141,22%	133,55%	5,7%	136,86%	3,2%
LtD	94,66%	95,04%	-0,4%	96,98%	-2,4%
# of customers	2.320.082	2.345.738	-1,1%	2.329.180	-0,4%
# of employees	5.053	5.023	0,6%	5.025	0,6%
# of branches	685	709	-3,4%	693	-1,2%
# of ATMs	1.401	1.491	-6,0%	1.433	-2,2%

ROTE% evolution



Cost to income% evolution

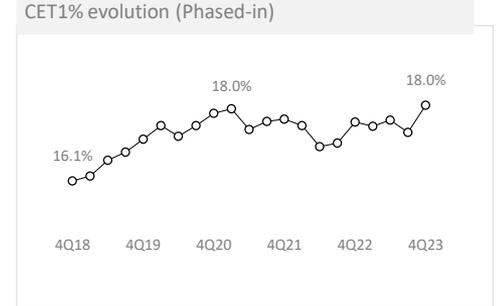




**Annex  
Solvency**

# Annex: Solvency

	4Q23	4Q22	4Q23 vs 4Q22	3Q23	4Q23 vs 3Q23
Capital	2,060.0	2,060.0	0.0%	2,060.0	0.0%
Reserves	3,667.1	3,610.4	1.6%	3,667.6	0.0%
Retained earnings	204.3	132.2	54.5%	89.1	129.3%
Prudential Coverage of NPE	-128.2	-154.1	-16.8%	-143.4	-10.6%
Minority interests	0.4	2.0	-82.2%	2.6	-86.4%
Valuation adjustments	512.8	456.1	12.4%	391.2	31.1%
Intangible assets	-419.8	-366.8	14.5%	-383.8	9.4%
Deductions	-462.4	-474.9	-2.6%	-488.7	-5.4%
CET I capital	5,434.2	5,264.8	3.2%	5,194.5	4.6%
Tier I capital	5,434.2	5,264.8	3.2%	5,194.5	4.6%
Total capital	5,434.2	5,264.8	3.2%	5,194.5	4.6%
RWA	30,127.2	29,899.3	0.8%	29,951.7	0.6%
o/w Credit risk	27,381.9	27,490.9	-0.4%	27,552.4	-0.6%
CET I ratio	18.04%	17.61%	43 bp	17.34%	69 bp
Tier I ratio	18.04%	17.61%	43 bp	17.34%	69 bp
Total Capital ratio	18.04%	17.61%	43 bp	17.34%	69 bp
Leverage ratio	8.32%	7.71%	61 bp	8.14%	18 bp
<i>Pro-forma: CET I ratio fully loaded</i>	17.91%	17.21%	70 bp	17.27%	63 bp
<i>Pro-forma: Total Capital fully loaded ratio</i>	17.91%	17.21%	70 bp	17.27%	63 bp
<i>Pro-forma: Leverage fully loaded ratio</i>	8.27%	7.56%	71 bp	8.11%	15 bp
MREL	23.02%	20.95%	206 bp	22.35%	67 bp





# **Annex Glosary**

# Annex: Glossary

AM	Asset manager
ABS	Asset Backed Securities
AuM	Assets under management
BoS	Bank of Spain
C&E	Climate and environmental
Cash&CB	Cash and Central Banks deposits
CBR	Combined Buffer Requirement
CET1 Fully-loaded	Common Equity Tier 1 without considering the transitional adjustments
CET1 Phased-in	Common Equity Tier 1 considering the transitional adjustments
CoCR	Cost of Credit Risk
Core revenues	The result of the sum of NII, Income from services including revenues from the Insurance business
Cost to Income	The result of dividing the sum of Administrative expenses and amortisations, by the gross margin
COV	Coverage level resulting from allocating provisions and impairments.
CP	Commercial paper
CSR	Corporate Social Responsibility
DCM Funding	Debt capital markets funding
DGS	Deposit Guarantee Schemes
Durable income	Income from services including revenues from the Insurance business
EPC	Energy Performance Certificate
ESG	Environmental, Social and Governance
Fin-Corp	Financial corporates
GDP	Gross Domestic Product
GHG	Greenhouse gas
GRI	Global Reporting Initiative
HTC	Hold to collect portfolio. Assets valued at amortised cost.
HTC&S	Hold to collect and sale portfolio. Assets valued at fair value through other comprehensive income.
IFRS17	International Financial Reporting Standards 17
KPI	Key Performance Indicators
KRI	Key Risk Indicators



# Annex: Glossary

LCR	Liquidity Coverage Ratio
LGD	Loss given default
LR Fully-loaded	Leverage ratio without considering the transitional adjustments
LR Phased-in	Leverage ratio considering the transitional adjustments
LtD	Loan to Deposits
MDA	Maximum Distributable Amount
MREL	Minimum Requirement of Eligible Liabilities
NAV	Net Asset Value
NFIS	Non-financial Information Statement
NII	Net interest income
Non-Fin Corp	Non-financial corporates
NPA	Non-performing assets
NPE	Non-performing exposures
NPL	Non-performing loans including doubtful contingent risks
NSFR	Net Stable Funding Ratio
P2R	Pillar II requirement
PCAF	Partnership for Carbon Accounting Financials
PD	Probability of default. Estimation of the likelihood that a borrower will be unable to meet its debt obligations.
RE	Real Estate
ROA	Return on assets
ROE	Return on equity
RoOCR	Return on overall capital requirement
RoTE	Return on tangible equity
RWA	Risk Weighted Assets
SFDR	Sustainable Finance Disclosure Regulation
SLL	Sustainability Linked Loan
SME	Small&Medium Enterprises
SNP	Senior non-preferred
SP	Senior preferred



# Annex: Glossary



SREP	Supervisory Review and Evaluation Process
SRF	Single Resolution Fund
SRI	Socially Responsible Investing
TA	Total assets
TC Fully-loaded	Total capital without considering the transitional adjustments
TC Phased-in	Total capital considering the transitional adjustments
TCFD	Task force on Climate-related Financial Disclosures
Texas	Texas ratio. Ratio between (i) non-performing assets and (ii) tangible common equity and loan loss reserves.
TLTRO	Targeted Longer-term Refinancing Operations
Turnover	The sum of Customer loans and Customer resources

# Contacts

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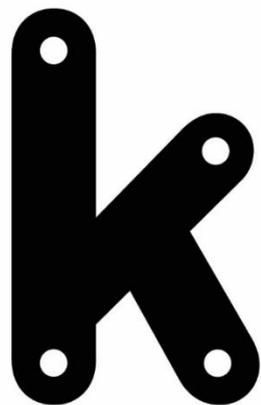
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